



Department of Purchasing & Contract Compliance

Felicia Strong-Whitaker, Interim Director

REQUEST FOR E-QUOTE NUMBER: 13RD89233B

PROJECT TITLE: Telecommunications Equipment Maintenance - Information Technology

DUE DATE: 7/24/2013

WILL BE RECEIVED UNTIL: 2:00 P.M.

LAST DAY FOR QUESTIONS: 7/23/2013

BIDDERS MAY SUBMIT REQUESTS FOR CLARIFICATION OR QUESTIONS REGARDING THIS E-QUOTE TO THE PURCHASING CONTACT PERON LISTED BELOW. ANY REQUEST SHALL ONLY BE SUBMITTED IN WRITING (FAX OR EMAIL). ALL RESPONSES TO WRITTEN REQUEST(S) WILL BE DISTRIBUTED AS ADDENDA TO THIS E-QUOTE AND POSTED ON THE FULTON COUNTY WEBSITE AT www.fultoncountyga.gov.

THE COUNTY WILL NOT RESPOND TO REQUESTS RECEIVED AFTER 7/24/2013 AT 2:00 P.M.

E-QUOTE RESPONSES MUST BE SUBMITTED ONLINE AT www.fultonvendoreselfservice.co.fulton.ga.us BY THE DATE AND TIME INDICATED. You must be a registered vendor in order to respond to E-QUOTES.

ANY QUESTIONS REGARDING PURCHASING PROCEDURES OR THE SPECIFICATIONS SHOULD BE ADDRESSED ONLY TO THE PURCHASING CONTACT PERSON LISTED BELOW VIA EMAIL ONLY. NO PHONE CALLS WILL BE ACCEPTED. BIDDERS MAY NOT HAVE CONTACT WITH COUNTY OFFICERS, ELECTED OFFICIALS OR COUNTY EMPLOYEES REGARDING THIS BID PRIOR TO AWARD OF PURCHASE ORDER. VIOLATION OF THIS INSTRUCTION WILL RESULT IN YOUR BID BEING FOUND NON-RESPONSIVE.

CONTACT NAME:
Rodney E. Dority

E-MAIL ADDRESS:
rodney.dority@fultoncountyga.gov

FAX NUMBER:
(404) 893-1734

All information requested on this sheet must be completed. Unless specifications indicate "NO SUBSTITUTE", items determined by Fulton County to be "EQUAL OR BETTER" will be given full consideration. All prices QUOTED must be "FOB DELIVERED" unless otherwise requested, and must be submitted in the format requested. The County reserves the right to cancel the solicitation and to reject any or all quotes in whole or in part and is not bound to accept any quote if rejection of that quote is determined to be contrary to the best interest of the County.

REQUEST FOR QUOTE
GENERAL TERMS AND CONDITIONS

The following provisions are hereby made a part of this Request for Quote ("E-QUOTE"). Any contract or purchase order awarded as the result of this request shall be governed by these General Terms and Conditions. By submission of your responses to this e-quote, vendor agrees to furnish the product(s) and/or service(s) pursuant to these conditions.

1. **GENERAL.** These provisions are standard for all County contracts. The County may delete or modify any of these standard provisions for a particular contract or purchase order by indicating a change in the special instructions or provisions. **Any vendor accepting a purchase order award as the result of this request agrees that the provisions included within this Request for E-Quote shall prevail over any conflicting provision within any standard form contract of the vendor.**
2. **SUBMISSION OF RESPONSES.** Responses must be submitted for e-quotes on-line via the Vendor Self Service system at <https://fultonvendorelfselfservice.co.fulton.ga.us/webapp/VSSPROD/Advantage>. Response to e-quotes must be received no later than 2:00 p.m. on the date indicated.
3. **AMENDMENTS TO THE REQUEST FOR E-QUOTE.** Any amendment to pricing is valid only if in writing and issued by the County.
4. **ADDENDUM.** Revision to the Request for E-Quote issued by the County prior to the receipt of bids.
5. **NON-COLLUSION.** Bidder certifies that this bid is made without prior understanding, agreement or connection with any other corporation, firm or person submitting a bid for the same work, labor or service to be done or the supplies, materials or equipment to be furnished and is in all respects fair and without collusion or fraud. Bidder further understands collusive bidding is a violation of state and federal law and can result in fines, prison sentences and civil damage awards. Bidder agrees to abide by all conditions of this bid and certifies that person signing is authorized to sign this bid or proposal for the bidder.
6. **CONFLICT OF INTEREST.** Vendor states that no County officer or employee, nor any business entity in which they have an interest: a) Has an interest in the contract awarded; b) Has been employed or retained to solicit or aid in the procuring of the resulting contract; c) Will be employed in the performance of such contract without immediate disclosure of such fact to the County.
7. **BASIS OF AWARD.** The County shall award to the overall lowest responsible and responsive vendor complying with the provisions of the Request for E-Quote. The following criteria may be considered by the County in selecting the most advantageous quote: a) Ability to perform the service required within the specified time; b) Conformance to specification; c) The quality of performance in previous contracts; d) Financial ability to perform the contract; e) Item pricing; f) vendor references. The County reserves the right to cancel the solicitation and to reject any or all quotes in whole or in part and is not bound to accept any quote if rejection of that quote is determined to be contrary to the best interest of the County.
8. **SAMPLES.** Samples of items when required, must be furnished free of expense to the County and upon request, be returned to the Vendor at the Vendor's expense. Samples of selected items may be retained for comparison purposes.
9. **NEW.** All items bid must be new. Used, rebuilt and refurbished items will not be considered unless specifically authorized by Fulton County in the written specifications.
10. **BRAND NAME SPECIFICATIONS AND APPROVED EQUIVALENTS.** Unless otherwise specified, manufacturer's names, trade names, brand names, information and/or catalog numbers listed in the specifications are intended only to identify the quality and characteristics desired. They are not intended to limit competition. The Vendor may offer any equivalent product which meets or exceeds the specifications. If quotations are based on equivalent products, the quote must: a) Indicate the alternate manufacturer's name and catalog number; b) Include complete descriptive literature and/or specifications; c) Include proof that the proposed equivalent will meet the specifications. The County reserves the right to be the sole judge of what is equal and acceptable to meet its needs in all respects. If Bidder fails to name a substitute, goods identical to the published standard must be furnished.
11. **INDEMNIFICATION.** Contractor/Vendor hereby agrees to release, indemnify, defend and hold harmless the County, it's Commissioners, officers, employees, subcontractors, successors, assigns and agents from and against any and all losses (including death), claims, damages, liabilities, costs and expenses (including but not limited to all actions, proceedings, or investigations in respect thereof and any outcome of any such action, proceeding, or investigation), caused by, relating to, based upon or arising out of any act or omission by contractor, it's directors, officers, employees, subcontractors,

7/24/2013 at 2:00 p.m. EST

successors, assigns or agents, or otherwise in connection with it's acceptance, of the performance, or nonperformance, of it's obligations under this agreements.

12. **TAXES.** Fulton County is exempt from the State of Georgia sales tax and exemption certificate will be furnished upon request.
13. **DELIVERY.** All prices must be FOB Destination, unloaded inside and assembled unless otherwise indicated.
14. **RIGHTS AND REMEDIES OF COUNTY FOR DEFAULT.** If any item furnished by the Vendor fails to conform to specifications, or to the sample submitted by the Vendor, the County may reject it. Upon rejection, the Vendor must promptly reclaim and remove such item without expense to the County, and shall immediately replace all such rejected items with others conforming to such specification and samples. If the Vendor fails to do so, the County has the right to purchase in the open market a corresponding quantity of any such items and to deduct from any monies due the Vendor the difference between the prices named in the purchase order and the actual cost to the County. If the Vendor fails to make prompt delivery of any item, the County has the right to purchase such item in the open market and to deduct from any monies due the Vendor the difference between the prices named in the purchase order and the actual replacement cost to the County. The rights and remedies of the County identified above are in addition to any other rights and remedies provided by law or under the purchase order.
15. **INVOICES AND PAYMENT TERMS.** Invoices are to be mailed to the County department specified on the resulting purchase order or master agreement. All invoices must include the purchase order number or master agreement number. Failure to comply may result in delayed payments. The County payment terms are Net 30 days unless a cash discount is allowed for payment within not less than twenty (20) days. The payment term shall begin on the date the merchandise is inspected, delivered and accepted by the County and the correct invoice is received in the office specified on the purchase order.
16. **LEGAL REQUIREMENTS.** Federal, State, County and local ordinances, rules and regulations, and policies shall govern development, submittal and evaluation of quote and disputes about quotes. Lack of knowledge by any Vendor about applicable law is not a defense.
17. **ASSIGNMENT.** Any purchase order awarded shall not be assignable by the Vendor without the express written approval of the County, and shall not become an asset in any bankruptcy, receivership or guardianship proceedings.
18. **REJECTION OF BID.** Bids may be considered irregular and may be rejected if they show omissions, alternations of form, additions not called for, conditions, limitations, unauthorized alternate bids or other irregularities of any kind. The County reserves the right to waive minor technicalities or irregularities of bid.
19. **TERMINATION.** In the event any of the provisions of the purchase order are violated, the County may serve written notice of its intention to terminate the purchase order. Such notice will state the reason(s) for such intention, and unless within ten (10) days after serving notice upon the contractor, such violation has ceased and satisfactory arrangements for correction made, the purchase order shall, upon expiration of ten (10) days, be terminated. Further, the County reserves the right to terminate for its convenience any purchase order in whole or in part upon giving thirty (30) days prior written notice to the other party.
20. **DEBARMENT.** If a Bidder is presently debarred, suspended, proposed for debarment, declared ineligible, or otherwise excluded from doing business with any government agency which prohibits your firm from participating in any procurement, the Bidder must provide the County with that information as part of its response to this solicitation. Failure to fully and truthfully provide the information required, may result in the disqualification of your bid from consideration or termination of the purchase order, once awarded.
21. **RIGHT TO PROTEST.** Any actual or prospective Bidder who is aggrieved in connection with a solicitation or award of a contract/purchase order must submit its protest in writing to the Director of Purchasing & Contract Compliance, 130 Peachtree St. S.W., Suite 1168, Atlanta, GA 30303. A protest must be submitted to the Director of Purchasing & Contract Compliance in writing within 14 days after such aggrieved entity knows or should have known of the solicitation, the award of contract/purchase order to another or other acts giving rise to a protest. An oral protest or a protest to an official, employee, user department, or other person apart from the Director of Purchasing does not comply with Fulton County Code Section 2-324 and does not toll the protest time period.
22. **BINDING AUTHORITY.** The individual submitting this E-QUOTE must have binding authority to submit contracts on behalf of the responding company. By submitting a response, vendor agrees that their quote is an offer to sell. All bidders shall comply with all Fulton County purchasing laws, policies, and procedures, as well as relevant state and federal laws, including compliance with EEOC hiring guidelines and requirements under the Americans with Disabilities Act.

REQUEST FOR QUOTE 13RD89233B
7/24/2013 at 2:00 p.m. EST
REQUEST FOR E-QUOTE SPECIFICATIONS

3

*Telecommunications Equipment Maintenance
Department of Information Technology*

1. DESCRIPTION

The Fulton County Department of Purchasing & Contract Compliance is soliciting e-quotes from qualified vendors to provide **Telecommunications Equipment Maintenance** for the Department of Information Technology

2. CONTACT PERSON

Please contact Rodney E. Dority, Procurement Officer by e-mail rodney.dority@fultoncountyga.gov or Fax (404) 893-1734 only, with any procedural or technical questions. All questions should be submitted in writing to the Purchasing contact person via email only. No phone calls will be accepted. Any responses made by the County will be provided in writing to all Bidders by addendum. No verbal responses shall be authoritative.

3. TERM OF AGREEMENT

The award from this solicitation will be for a period ending 12/31/2013 from the date of award.

4. PRODUCT/SERVICE SPECIFICATIONS

A. General

The purpose of this solicitation is to obtain a qualified contractor for the maintenance and repair of selected legacy (non-VoIP) telecommunications equipment and systems identified within this solicitation.

The County is in the process of gradually migrating existing telecommunications services to Voice over Internet Protocol (VoIP) as time and resources permit. The award resulting from this solicitation is intended to provide maintenance and repair of existing non-VoIP systems and devices until they can be converted to the County standard VoIP.

Two distinct service levels are required. Service level "A" requires work to be performed during regular work hours with next business day response time on routine service calls. Emergency service calls require a 4 business hour response time. A quarterly flat, all inclusive total cost must be quoted to include all systems within this service level. Service level "B" requires that work be performed 24x7, 365 days/yr. with 4 hour response time. A quarterly flat all inclusive total cost must be quoted to include all systems within this service level. Additional information regarding service levels, system locations, and equipment detail are listed below. Determination of lowest bidder will be based upon the total sum price for all items listed for service levels A and B.

7/24/2013 at 2:00 p.m. EST

B. Basic Requirements

Vendor must be regularly and continuously engaged in the business of supplying, supporting, maintaining, and repairing telecommunications equipment and systems comparable to what is listed within this ITB for a period of at least five (5) years.

Bidder must possess all licenses, authorizations, and other credentials necessary to supply product and perform services as specified under this solicitation. This includes being able to obtain OEM parts, service manuals, and available factory support necessary to effect repairs on all listed equipment. The successful bidder must be authorized and/or certified to perform maintenance and repairs of the identified equipment by the original equipment manufacturer. Proof of required licenses, manufacturer authorizations, or other credentials must be provided immediately upon the County's request.

Bidder must have the capacity to be consistently available for the items identified with a requirement for maintenance response on 365 days a year, 24 hours a day, 7 days a week (including holidays) basis.

C. Levels of Required Maintenance Support

The County requires two (2) distinct categories or "service levels" of support to address its operational requirements. A description of these two levels (Service Level A and Service Level B) is provided below. The specific systems and locations within each service level are detailed within tables A & B below.

- Service Level A: Maintenance to be available during regular business days (5 days a week, Monday thru Friday, 8:00 AM – 5:00 PM, excluding recognized holidays). This includes a maintenance agreement to provide for maintenance and repairs, including labor, parts, components, software updates and patches, transportation expense, and any additional items or support required to return malfunctioning equipment to proper working order. All costs for this service are to be included in a fixed quarterly price which vendor will provide for the equipment and systems listed within this service level. Respondent must perform maintenance and repairs when requested, with on-site response by next business day for routine service calls. Emergency service calls shall have an on-site response of no longer than 4 business hours. Emergency service calls shall be defined as service call where greater than 50% of telephone sets at location are unable to place or receive calls.
- Service Level B: Maintenance to be available seven days a week, 24 hours a day, 365 days per year, including all holidays, with 4 hour on-site response time required (24x7x365x4hr). This includes a maintenance agreement to provide for maintenance and repairs, including labor, parts, components, software updates and patches, transportation expense, and any additional items or support required to return malfunctioning equipment to proper working order. All costs for this service are to be included in a fixed quarterly price which vendor will provide for the equipment and systems listed

7/24/2013 at 2:00 p.m. EST

within this service level. Respondent must perform maintenance and repairs as required 24 x 7 x 365 days with 4 hour on-site response time.

F. Billing

Routine billing shall be performed on a quarterly (3 month) basis.

TABLE A: SERVICE LEVEL A (8X5):

Facility# 1 -Norstar				
Site Name - Ocee Library				Service Level A (8x5)
Address - 5090 Abbotts Bridge Rd				
City - Alpharetta, GA				
Zip - 30005				
Phone Number - 770-360-8897				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	48	
Fiber Card	NTBB20FB	2		
Fiber Port Card	NTBB06GA	1	2	
Fiber Adapter	NTAB2261	2		
Fast Rad	NT8B80AAB 1		1	
Line Card	NT7B75AAAE 3			
Power Supply	NT7B62FA	1		
Ram Cartridge	NTBB08GA	1		
Memory Card	NT7B46CG	1		
Call Pilot 150	NTAB9825	1	4	
VM Memory Card	NT5B82CN	1		

Facility# 2 -Spirit 1224				
Site Name - Alpharetta Library				Service Level A (8x5)
Address - 238 Canton St				
City - Alpharetta, GA				
Zip - 30004				
Phone Number - 770-740-2425				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Line Card		1	4lines	
Station Card		2	16	
Processor		1		
Power Supply		1		

Facility# 3 - Partner				
Site Name - Northest/Spruill Oaks Library				Service Level A (8x5)
Address - 9560 Spruill Road				
City - Alpharetta, GA				
Zip - 30022				
Phone Number - 770-360-8820				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	R3.0	1		
Controller	206E R4.1	2	12	
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Facility# 4 - Partner ACS				
Site Name - Public Works				Service Level A (8x5)
Address - 11575 Maxwell Rd A2				
City - Alpharetta, GA				
Zip - 30201				
Phone Number -				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	R3.0	1		
Controller	308EC	3	24	
Remote Access Card	12G2	1		
Partner Mail	5	1		

Facility# 5 - Merlin II				
Site Name - Public Works				Service Level A (8x5)
Address - 11575 Maxwell Road B1				
City - Alpharetta, GA				
Zip - 30201				
Phone Number -				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	R5.0	1		
Digital Line Card	408GS	1	8	
Digital Line Card	008MLX	1	8	
Analog Line Card	OO8	1	8	

Facility# 6 - Partner				

REQUEST FOR QUOTE 13RD89233B

7/24/2013 at 2:00 p.m. EST

Site Name - Public Works				Service Level A (8x5)
Address - 3952 Aviation Circle Ste 200				
City- Atlanta, GA				
Zip - 30336				
Phone Number - 404-699-4200				
Description				
P/N	Qty.	Ports	Miscellaneous Info/Notes	
Processor	R5.0	1	8	
Controller	308EC	1	8	
Remote Access Card	12G2	1		
VM	R5.0	1		
VM Memory Card		1	2	

Facility# 7 - Norstar				
Site Name - Darnell Facility				Service Level A (8x5)
Address - 677 Fairburn Rd				
City - Atlanta, GA				
Zip - 30331				
Phone Number - 404-699-8580				
Description				
P/N	Qty.	Ports	Miscellaneous Info/Notes	
KSU	NT7B53FA	1	32	
Fiber Card	NTBB06GA	1	6	
Fiber Station Card	NTBB41FB	1	16	
Fiber Adapter	NTAB2261	2		
Fast Rad	NT8B80AAB 2	1	1	
VM Application Mod	NT5B74AABJ 1		2	
T1 Card	NT7B74GA	1		
Power Supply	NT7B62FA	1		
Analog Trunk Cartridge	NT7B75GB	1		

Facility# 8 - Partner				
Site Name - West Mental Health				Service Level A (8x5)
Address - 475 Fairburn Rd				
City - Atlanta, GA				
Zip - 30331				
Phone Number - 404-691-9627				
Description				
P/N	Qty.	Ports	Miscellaneous Info/Notes	

7/24/2013 at 2:00 p.m. EST

Processor R4.1	R4.1	1		
Controller	308EC	1	8	
Controller	206E R3.1	7	42	
Controller	206E R3.0	1	6	
Expansion Processor	R3.1	1		
Partner Mail		1	4	

Facility# 9 -Partner				
Site Name - South Mental Retardation Training Center			Service Level A (8x5)	
Address - 2605 Fairburn Rd				
City - Atlanta, GA				
Zip - 30331				
Phone Number - 404-346-8365				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	ACS	1	8	
Controller	206E 4.1	1	6	
Memory Card		1		
Controller	400E	1	2	
VM	R4.1			
VM Memory Card		1		

Facility# 10 - Spirit 308				
Site Name - Southwest Library			Service Level A (8x5)	
Address - 3665 Cascade Rd				
City - Atlanta, GA				
Zip - 30331				
Phone Number - 404-699-6363				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
ATT Spirit	308	1	8	

Facility# 11 - Partner				
Site Name - Dogwood Library			Service Level A (8x5)	
Address - 1836 Donald Lee Hollowell Pkwy				
City - Atlanta, GA				
Zip - 30318				
Phone Number - 404-792-4962				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	R2.0	1		

7/24/2013 at 2:00 p.m. EST

Controller	206E R4.1	1	6	
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Facility# 12 - Norstar				
Site Name - Carver Homes Library			Service Level A (8x5)	
Address - 215 Lakewood Way SW				
City - Atlanta				
Zip - 30315				
Phone Number - 404-635-4012				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	16	
Line Card	NT7B75AAAE 1			
Power Supply	NT7B62FA	1		
Memory Card	NT7B64HA	1		

Facility# 13 -Partner				
Site Name - Cleveland Ave Library			Service Level A (8x5)	
Address - 47 Cleveland Ave				
City - Atlanta, GA				
Zip - 30315				
Phone Number - 404-762-4116				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	R2.0	1		
Controller	206E R4.1	1	6	
Controller	206E R3.1	1	6	

Facility# 14 -Norstar				
Site Name -			Service Level A (8x5)	
Address - 515 John Wesley Dobbs				
City - Atlanta, GA				
Zip - 30312				
Phone Number - 404-523-3353				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	64	
Fiber Card	NTBB06GA	1	6	
Fiber Station	NTBB41FB	1	16	
Fiber Adapter	NTAB2261	3		
Fast Rad	NT8B8)AAB	1	1	
VM Application	NT5B74AABJ		2	

7/24/2013 at 2:00 p.m. EST

Mod	1			
Power Supply	NT7B62FA	1		
Ram Cartridge	NT5B08GA	1		
Memory Card	NT7B8442	1		
Line Card	NT7B75AAAE 1			
T1 Card	NT7B74GA	1		

Facility# 15 -Norstar				
Site Name - Southeast Senior Center			Service Level A (8x5)	
Address - 1650 New Towns Circle				
City - Atlanta, GA				
Zip - 30312				
Phone Number - 404-				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Norstar			16	
Call pilot				

Facility# 16 -Norstar				
Site Name - North Mental Retardation Center			Service Level A (8x5)	
Address - 5025 Roswell Rd				
City - Atlanta, GA				
Zip - 30342				
Phone Number - 404-				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
norstar			48	
norstar voicemail				

Facility# 17 -Norstar				
Site Name - Fulton County Police- Tactical			Service Level A (8x5)	
Address - 3995 MLK Jr Dr				
City - Atlanta, GA				
Zip - 30312				
Phone Number - 404-				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Norstar			16	
Call pilot				

Facility# 18 -Norstar				
Site Name - Fulton County Central Training			Service Level A (8x5)	

7/24/2013 at 2:00 p.m. EST

Address - 425 Langhorn St				
City - Atlanta, GA				
Zip - 30312				
Phone Number - 404-				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Norstar			16	
Call pilot				

Facility# 19 - Partner				
Site Name - Perry Homes Library			Service Level A (8x5)	
Address - 2121 Hollywood Rd				
City - Atlanta, GA				
Zip -				
Phone Number - 404-792-4994				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	ACS R4.0	1	8	
Remote Access Card	12G2	1		

Facility# 20 -Norstar				
Site Name - East Atlanta Library			Service Level A (8x5)	
Address - 400 Flat Shoals Rd				
City - Atlanta, GA				
Zip - 30316				
Phone Number - 404-730-5438				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	24	
Power Supply	NT7B62FA	1		
Memory Card	NT7B66DT	1		
Line Card	NT7B75AAAC 1			

Facility# 21 -Partner				
Site Name - West End Library			Service Level A (8x5)	
Address - 525 Peebles St				
City - Atlanta, GA				
Zip - 30310				
Phone Number - 404-752-8740				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	R3.1	1		

7/24/2013 at 2:00 p.m. EST

Controller	2.06E+03	1	6	
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Facility# 22 - Partner				
Site Name - Quality Assistance Living			Service Level A (8x5)	
Address - 4001 Danforth Rd				
City - Atlanta, GA				
Zip - 30331				
Phone Number - 404-699-1686				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	R4.0	1		
Processor	R3.1	1	4	lines
Controller	206E R3.1	2	12	
Controller	206E R4.1	1	6	

Facility# 23 -Partner				
Site Name - Kirkwood Library			Service Level A (8x5)	
Address - 11 Kirkwood Rd NE				
City - Atlanta, GA				
Zip - 30317				
Phone Number - 404-377-6471				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Partner Processor	206	1	6	

Facility# 24 - Norstar				
Site Name - Sandy Springs Library			Service Level A (8x5)	
Address - 395 Mt Vernon Hwy				
City - Atlanta, GA				
Zip - 30328				
Phone Number - 404-303-6130				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	32	
Fast Rad	NT8B80AAB	B 1	1	
Power Supply	NT7B62FA	1		
Memory Card	NT7B66DT	1		
Line Card	NT7B75AAAC 1			
Ram Cartridge	NTBB08GA	1		

Facility# 25 -Spirit 1224				
Site Name - Buckhead Library				Service Level A (8x5)
Address - 269 Buckhead Ave				
City - Atlanta, GA				
Zip - 30305				
Phone Number - 404-814-3500				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Line Card		1	4lines	
Station Card		2	16	
Processor		1		
Power Supply		1		

Facility# 26 -Spirit 1224				
Site Name - Northside Library				Service Level A (8x5)
Address - 3295 Northside Pkwy				
City - Atlanta, GA				
Zip - 30305				
Phone Number - 404-814-3508				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Line Card		1	4lines	
Station Card		1	8	
Processor		1		
Power Supply		1		

Facility# 27 - Spirit 1224				
Site Name - Ponce de Leon Library				Service Level A (8x5)
Address - 980 Ponce de Leon Ave				
City - Atlanta, GA				
Zip - 30306				
Phone Number - 404-885-7820				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Line Card		1	4lines	
Station Card		1	8	
Processor		1		
Power Supply		1		

Facility# 28 -Partner				
Site Name - Peachtree Library				Service Level A (8x5)
Address - 1315 Peachtree St NE				

7/24/2013 at 2:00 p.m. EST

City - Atlanta, GA				
Zip - 30309				
Phone Number - 404-885-7830				
Description				
P/N				
Qty.				
Ports				
Miscellaneous Info/Notes				
ACS Processor	103G16	1	8	
Power Supply		1		

Facility# 29 - Partner CKE5				
Site Name - Auburn Ave Research Library				
Service Level A (8x5)				
Address - 101 Auburn Ave				
City - Atlanta, GA				
Zip - 30303				
Phone Number - 404-730-4001				
Description				
P/N				
Qty.				
Ports				
Miscellaneous Info/Notes				
Processor CKE5	617W33-K	1		
52 412 TDL	617B52	1		
024 TDL	617B58	1	24	
016 T/R	617F34	1	16	
800 CLID	617D31	2	16	
Power Supply	491D1	1		
Power Supply	4.91E+03	1		
Merlin Messaging	617C49	1	4	

Facility# 30 - Spirit 1224				
Site Name - Adamsville Library				
Service Level A (8x5)				
Address - 3424 MLK JR Dr				
City - Atlanta, GA				
Zip - 30311				
Phone Number - 404-699-4206				
Description				
P/N				
Qty.				
Ports				
Miscellaneous Info/Notes				
Line Card		1	4lines	
Station Card		1	8	
Processor		1		
Power Supply		1		

Facility# 31 -Norstar				
Site Name - Washington Park Library				
Service Level A (8x5)				

7/24/2013 at 2:00 p.m. EST

Address - 1116 MLK JR DR				
City - Atlanta, GA				
Zip - 30303				
Phone Number - 404-762-8760				
Description				
P/N				
Qty.				
Ports				
Miscellaneous Info/Notes				
KSU	NT7B53FA	1	24	
Power Supply	NT7B62FA	1		
Memory Card	NT7B66DT	1		
Line Card	NT7B75AAAC 1			

Facility# 32 -Partner				
Site Name - Lakewood Health Center				
Service Level A (8x5)				
Address - 1853 Jonesboro Rd				
City - Atlanta, GA				
Zip -30315				
Phone Number - 404-624-0626				
Description				
P/N				
Qty.				
Ports				
Miscellaneous Info/Notes				
Processor Module	R4.0	1	8	
Processor Module	200	1		
Controller	206E R3.0	1	6	
Controller	206E R4.1	1	6	
Remote Access Card	12G2	1		
Partner Page	R1	1	2	

Facility# 33 -Partner				
Site Name - Steward Lakewood Library				
Service Level A (8x5)				
Address - 2893 Lakewood Ave SW				
City - Atlanta,GA				
Zip - 30315				
Phone Number - 404-762-4054				
Description				
P/N				
Qty.				
Ports				
Miscellaneous Info/Notes				
Processor Module	206	1	6	

Facility# 34 - Norstar				
Site Name - Roswell Library				
Service Level A (8x5)				

7/24/2013 at 2:00 p.m. EST

Address - 115 Norcross St				
City - Roswell, GA				
Zip - 30075				
Phone Number - 770-640-3075				
Description				
P/N				
Qty.				
Ports				
Miscellaneous Info/Notes				
KSU	NT7B53FA	1	32	
Power Supply	NT7B62FA	1		
Line Card	NT7B75AAAC 1			
Memory Card	NT7B66DT	1		
Ram cartridge	NTBB08GA	1		
Fast Rad	NT8B80AAB 1		1	

Facility# 35 - Partner				
Site Name - Parks and Rec				
Service Level A (8x5)				
Address - 5565 Stonewall Tel				
City - College Park, GA				
Zip - 30349				
Phone Number - 770-306-3010				
Description				
P/N				
Qty.				
Ports				
Miscellaneous Info/Notes				
Processor Module	R4.0	1	8	
Controller	308EC	1	8	
Remote Access Card	12G2	1		

Facility# 36 - Norstar				
Site Name - College Park Library				
Service Level A (8x5)				
Address - 3647 Main St				
City - College Park, GA				
Zip - 30337				
Phone Number - 404-762-4060				
Description				
P/N				
Qty.				
Ports				
Miscellaneous Info/Notes				
KSU	NT7B53FA	1		
Analog Station Card	NTBB51CA	1	16	
Copper Trunk Card	NT5B35	1		

Facility# 37 -Norstar				
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REQUEST FOR QUOTE 13RD89233B
7/24/2013 at 2:00 p.m. EST

Site Name - Human Services					Service Level A (8x5)				
Address - 5710 Stonewall Tel Ste 160									
City - College Park, GA									
Zip - 30349									
Phone Number - 770-306-2414									
Description									
P/N		Qty.		Ports		Miscellaneous Info/Notes			
KSU		NT7B53FA		1					
Fiber Trunk		NTBB20FB		2					
Fiber 6 Port Card		NTBB06GA		1					
Station Port Adapter		NTAB2261		2		16			
Fast Rad		NT8B80AAA 1				4			
Call Pilot		NTAB9825		1		4			
Analog Trunk Card		NT7B75AAAE 5							

Facility# 38 -Legend CKE5									
Site Name - College Park Regional Health Center					Service Level A (8x5)				
Address - 1920 John Wesley Ave									
City - College Park, GA									
Zip - 30317									
Phone Number - 404-765-4155									
Description									
P/N		Qty.		Ports		Miscellaneous Info/Notes			
Processor		CKE5		1		2			
Trans Card		10A4		1					
4ln/8digital Port Card		408RS		3		24			
8mlx(dig) telephone cd		008mlx		6		48			
Basic Line Card		16		4		64			
DSI Trunk Card		100D		2					
Basic Line Card		12		1		12			
Merlin Messaging		617A49		1		6			

Facility# 39 - Norstar									
Site Name - Public Safety Training Center					Service Level A (8x5)				
Address - 3025 Merk Rd									
City - College Park, GA									
Zip - 30349									
Phone Number - 404-346-7940									

7/24/2013 at 2:00 p.m. EST

Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1		
Fiber Station	NTBB41FB	3	48	
Station Port Adapter	NTAB2261	3	24	
Fast Rad	NT8B80AAB 4		4	
T1 Card	NT7B74AAAA 1			
Combo Fiber Card	NTBB25GA	1		
Power Supply	NT7B62FA	1		
Ram Cartridge	NTBB08GA	1		
Memory Card	NT7B66DT	1		
Call Pilot 150	NTAB9825	1	4	

Facility# 40 -Norstar				
Site Name - Camp Truitt Neighborhood Center			Service Level A (8x5)	
Address - 4300 Herschell Rd				
City - College Park, GA				
Zip - 30349				
Phone Number - 404-762-4085				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
3x8 KSU	NT5B05DQ	1	8	

Facility# 41 - Norstar				
Site Name - South Fulton Mental Health Center			Service Level A (8x5)	
Address - 1636 Connally Dr				
City - East Point, GA				
Zip - 30344				
Phone Number - 404-762-4042				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
AC/DC Power Supply	NTDK78AB	2		
SSC Fiber Card	NTDK20FA	1	4	
T1/PRI Card	NTRB21AC	2		
Trunk Card	NT8D14BB	1		
Digital Line Card	NT8D02GA	5	15	per card
Voice mail Option 11	NT6R16AA	1		
Fiber Revr Card	NTDK23BA	1		
Analog Card	NT8D09BA	1	16	

7/24/2013 at 2:00 p.m. EST

Local Carrier Interface	NT5D68CA	1		
Local Carrier I/F Ext	NT5D69CA	2		

Facility# 42 - Norstar				
Site Name - HJC Bowden Senior Multipurpose Facility			Service Level A (8x5)	
Address - 2885 Church St				
City - East Point, GA				
Zip - 30344				
Phone Number - 404-762-4821				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	24	
Fiber Trunk	NTBB20FB	3		
Fiber Station	NTBB41FB	1	16	
Fiber To Copper	NTAB2261	5		
Fast Rad	NT8B80AAB	1	1	
VM Application Mod	NT7B74AAAA	1	4	
LS/DS Trunk Card	NT7B69AAAB	AB 2		
LS/DS Trunk Card	NT7B69AAA 6			
Power Supply	NT7B62FA	1		
Ram Cartridge	NTBB08GA	1		
Memory Card	NT7B66CU	1		

Facility# 43 - Norstar				
Site Name - County Extension Office			Service Level A (8x5)	
Address - 1757 Washington Rd				
City - East Point, GA				
Zip - 30344				
Phone Number - 404-762-4077				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	24	
Fast Rad	NT8B80AAB 1			
Call Pilot 150 Mini	NTAB9825	1	4	
Power Supply	NT7B62FA	1		
Ram Cartridge	NTBB08GA	1		
Memory Card	NT7B66CU	1		
Caller ID Trunk	NT7B75AAAE	2		

7/24/2013 at 2:00 p.m. EST

Card	2			
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Facility# 44 - Partner				
Site Name - East Point Library			Service Level A (8x5)	
Address - 2757 Main St				
City - East Point, GA				
Zip - 30344				
Phone Number - 404-762-4842				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor Module	R4.0	1	2	
Controller	206E R4.1	2	12	
Cabinet	103B8	1	5	slots

Facility# 45 -Partner ACS				
Site Name - Hapeville Library			Service Level A (8x5)	
Address - 425 King Arnold Dr				
City - Hapeville, GA				
Zip - 30354				
Phone Number - 404-762-4065				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Partner ACS	R3.0	1	8	

Facility# 46 -Nortel				
Site Name - Hapeville Senior Center			Service Level A (8x5)	
Address - 427 King Arnold Dr				
City - Hapeville, GA				
Zip - 30354				
Phone Number - 404-762-4065				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	24	
Fast Rad	NT8B80AAB 1			
Call Pilot 150 Mini	NTAB9825	1	4	
Power Supply	NT7B62FA	1		
Ram Cartridge	NTBB08GA	1		
Memory Card	NT7B66CU	1		
Caller ID Trunk Card	NT7B75AAAE 2	2		

Facility# 47 - Norstar ICS				
Site Name - Palmetto Neighborhood Senior Center				Service Level A (8x5)
Address- 510 Turner Ave				
City - Palmetto, GA				
Zip - 30268				
Phone Number - 770-463-4990				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1		
Power Supply	NT7B62FA	1		
Fast Rad	NT8B80AAB	1	1	
Station Card	NTBB24GA	1	24	
Station Card	NT7B74GA	1	24	
Flash Memory Card	NTB5B78EC	1		
Norstar Flash	NTAB2456	1	2	

Facility# 48 -Partner Plus				
Site Name - South Fulton Library				Service Level A (8x5)
Address - 4055 Flat Shoals Rd				
City - Union City, GA				
Zip - 30291				
Phone Number - 770-306-3092				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor Module	R2.0	1	2	page, sdmr, moh
Controller	R3.1	2	12	
Controller	R3.0	1	6	
Controller	1.03E+11	1		

TABLE B: SERVICE LEVEL B (24X7):

Facility# 49 - Norstar	
Site Name - Fire Station #3	
Service Level B (24x7)	
Address - 4035 Stonewall Tel Rd	
City - College Park, GA	
Zip - 30349	
Phone Number -	

7/24/2013 at 2:00 p.m. EST

Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	16	
Power Supply	NT7B62FA	1		
Ram Cartridge	NTBB08GA	1		
Memory Card	NT7B46CG	1		

Facility# 50 - Norstar				
Site Name - Fire Station #7				Service Level B (24x7)
Address - 5965 Buffington Rd				
City - College Park, GA				
Zip - 30349				
Phone Number -				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
KSU	NT7B53FA	1	16	
Power Supply	NT7B62FA	1		
Ram Cartridge	NTBB08GA	1		
Memory Card	NT7B46CG	1		

Facility# 51 - Partner				
Site Name - Fire Station #23				Service Level B (24x7)
Address -4121 Cascade Rd				
City - Atlanta, GA				
Zip - 30331				
Phone Number -				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor	R5	1		
Controller	206EC	2	12	
Controller	308EC R4.1	1	8	

Facility# 52 - Definity				
Site Name - Central Library				Service Level B (24x7)
Address - 1 Margaret Mitchell Square				
City - Atlanta, GA				
Zip - 30303				
Phone Number - 404-730-1700				
Description	P/N	Qty.	Ports	Miscellaneous Info/Notes
Processor Board	TN2404	1		
Processor Interface	TN785	1		
Network	TN2401	1		

7/24/2013 at 2:00 p.m. EST

Interface				
Tone Det/ Gen	TN218LC	1		
Expansion Interface	TN776	1		
Digital Line Card	TN754B	3	24	
Digital Line Card	TN754	5	40	
Analog Line Card	TN742	1	8	
Analog Line Card	TN746	2	32	
Analog Line Card	TN746B	1	16	
Analog Line Card	TN793B	1	24	
Analog Line Card	TN746B	1	24	
Digital Line Card	TN2224B	1	24	
Power Supply	011P10Z8387 1	1		

PRICING SHEET

<i>Item No.</i>	<i>Item Description</i>	<i>Unit of Issue</i>	<i>Price (\$)</i>
1	<i>Service Total of Level-A (facilities #1 thru #48)</i>	<i>Quarterly (3mo.)Total for Table A</i>	
2	<i>Service Total of Level-B (facilities #49 thru #52)</i>	<i>Quarterly (3mo.)Total for Table B</i>	

5. SPECIAL CONDITIONS/INSTRUCTIONS

Such as, where to be delivered, date to be delivered, installation required, etc.

6. INSURANCE & RISK MANAGEMENT PROVISIONS

If the vendor must come on our property, insurance coverage will be required. Please use appropriate Risk Management provision, vendor may have to come to Fulton Facilities to provide repair service.