



Department of Purchasing & Contract Compliance

Felicia Strong-Whitaker, Interim Director

Fulton County, GA

February 26, 2015

Re: 15MT96559-C – After Hours Answering Services

Dear Bidders:

Attached is one (1) copy of **Addendum 1**, hereby made a part of the above referenced 15MT96559-C – After Hours Answering Services.

Except as provided herein, all terms and conditions in the Bid referenced above remain unchanged and in full force and effect.

Sincerely,

Malcolm Tyson

Malcolm Tyson
Assistant Purchasing Agent

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This Addendum forms a part of the contract documents and **modifies** the original ITB documents as noted below:

1. The bid time and due date for this project has been extended to **March 4, 2015, 2:00 P.M.**
2. Bidders requiring clarification or interpretation of the Contract Documents shall make a request in writing, either by mail, hand delivery, e-mail or fax, to the Purchasing Agent at Malcolm.tyson@fultoncountyga.gov. To be given consideration, requests must be received no later than **2:00 PM, March 2, 2015.**
3. The Rate Structure specified on page 5 is somewhat confusing. The Monthly Service Fee (Items 1 and 3) is specified as a Per Call rate but the Overage Fee (Items 2 and 4) is specified as Cost per Minute. However the description does indicate you are looking for a per call overage rate. Will you confirm the Overage Fee is based upon Per Call not Per Minute?

Response: The overage fee is based upon per call not per minute (See below).

PRICING SHEETS

Item No.	Description See Special Conditions for locations	Estimated Usage	Unit of issue	Unit Price
1.	Monthly service fee: Minimum of 1000 calls per month Service for Water Resources Division (locations A, B & C)	12	month	
2.	Overage fee – cost per call: Additional cost for calls over 1000 calls per month Service for Water Resources Division (locations A, B & C)	250	call	
	Monthly service fee: Minimum of 500 calls per month Service for Transportation		month	

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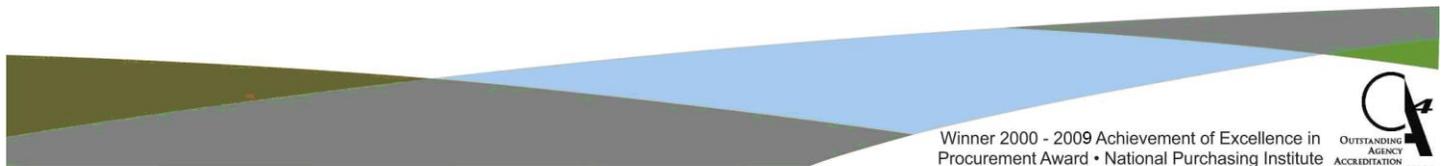
Fulton County, GA

3.	Division (locations D & E)	12		
4.	Overage fee - cost per call: Additional cost for calls over 500 calls per month Service for Transportation Divison (locations D & E)	100	call	

Note: The number of calls includes those both received and placed.

4. Under 'Pricing Sheet' provided – please advise what do you mean by 'Estimated Usage'?
Response: Estimated usage is for the Overage fee cost per call.
5. Whether companies from Outside USA can apply for this?
Response: Companies submitting responses must be able to provide a business license and must be registered with the Secretary of State.
6. Whether we need to come over there for meetings?
Response: Meetings may be requested via tele-conference calls or in person.
7. Can we perform the tasks (related to RFP) outside USA?
Response: Companies submitting responses must be able to provide a business license and must be registered with the Secretary of State.
8. Can we submit our proposals via email ?
Response: Response can only be submitted on-line.
9. What was the last price on this bid?
Response: \$15,261.36
10. Could I get the bid tabulations from the last time this went out for bid?
Response: Please see the attachment.

ACKNOWLEDGEMENT OF ADDENDUM NO. 1.





Department of Purchasing & Contract Compliance

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The undersigned proposer acknowledges receipt of this addendum by returning one (1) copy of this form with the proposal package to the Department of Purchasing & Contract Compliance, Fulton County Public Safety Building, 130 Peachtree Street, Suite 1168, Atlanta, Georgia 30303 by the **Bid** due date and time of **March 4, 2015 at 2:00 P.M.**

This is to acknowledge receipt of Addendum No. 1, _____ day of _____, 20____.

Legal Name of Bidder

Signature of Authorized Representative

Title

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