

Why do so many citizens choose Fulton County?



Fulton County Government
2010 Annual Report

COMMUNITY

A man not only needs to know how to fish, he needs to have the freedom to do it and a place to do it. That's where community comes in. We have to help each other, and we feel government has a very important role therein. – Bill Ayres

Q.

Fulton County is the largest county in the state of Georgia and where nearly one million citizens call home. But why?

A.

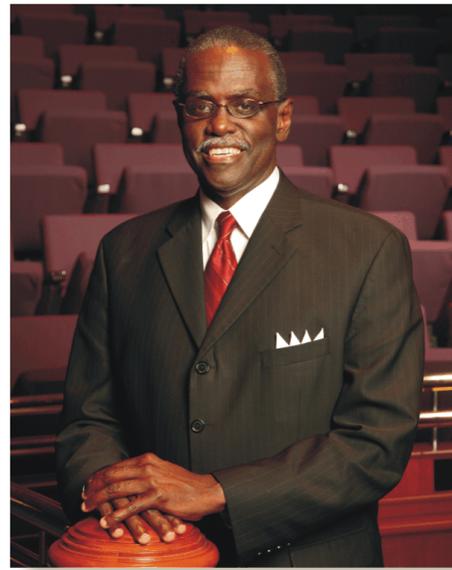
Because we act on what we believe.

We lead with the best interest of our citizens in mind.

The 2007-2010 Fulton County Board of Commissioners



John H. Eaves, Chairman
District 1 at-large



William "Bill" Edwards, Vice Chairman
District 7

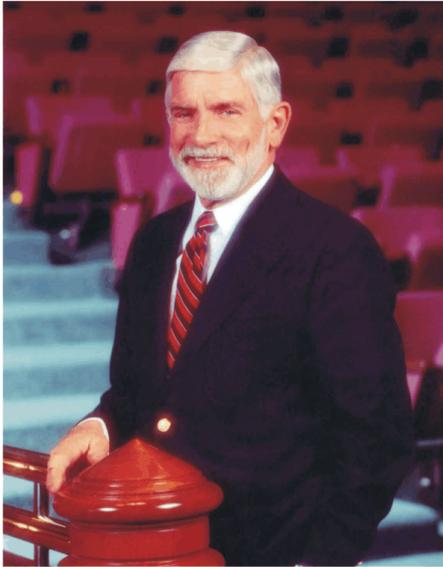


Robb Pitts
District 2 at-large



Lynne Riley
District 3

Fulton County is governed by a 7-member Board of Commissioners. Fulton County is a County Manager system of government in which the County Manager is responsible for the overall administration of all county departments as the combined organization implements the policies of the Board of Commissioners.



Tom Lowe
District 4



Emma I. Darnell
District 5

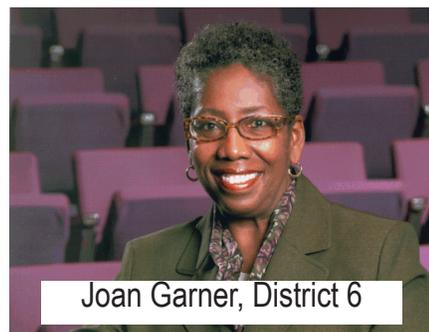
Elected in November 2010



Nancy A. Boxill
District 6



Liz Hausmann, District 3



Joan Garner, District 6

A Message from County Manager Zachary Williams



While 2010 was a challenging year for us, it was also a productive one. Our key focus for the year was maintaining our fiscal soundness while ensuring that we continued to provide quality services to our citizens. I am pleased to say that we were successful in our efforts.

In this year's annual report you will see that the Fulton County Board of Commissioners made every effort to enhance the County's safety-net support services that would have a significant impact on the quality of life of our citizens. They also made a solid investment into our environmental efforts that is a model not only for the region, but the state and the country.

Like many of our neighboring counties, we have felt the impact of a sluggish economy and the ever-growing need to do more with less. Yet, rather than using that as an excuse, it became a motivation for us to work smarter to ensure that we created opportunities for citizens to be productive and realize dreams such as owning their own homes.

We did not take lightly the investment of your hard earned tax dollars and maintained our position as one of the best fiscally managed local governments in the state. The County's overall credit rating of AA is an indicator of our long history of strong financial management.

Fulton County has as our core operating values and beliefs:

- Prevention & Proactivity
- Fiscal Responsibility
- Service Excellence
- Equity
- Ethics

This 2010 annual report will reflect that these are not just words that are spoken or written, but that we strive to act upon them every single day.

We build for the future by investing in economic development.

Fulton Industrial Boulevard Corridor

Fulton County is building for the future by investing time and resources in the redevelopment of Fulton Industrial Boulevard. The Board of Commissioners approved the creation of a Fulton Industrial Boulevard Community Improvement District (CID) in October 2010. Community Improvement Districts are self-imposed taxing districts comprised of properties that use additional ad-valorem taxes to fund infrastructure, public safety, transportation, and other public services and facilities within a specific geographic area. This decision was the start of the County's dedication toward improving economic development in the area.

In 2009, Fulton County began holding regular meetings with businesses in the FIB corridor to discuss a number of interests and needs. Together Fulton County and the Fulton Industrial CID have partnered to revitalize Fulton Industrial through infrastructure and public safety enhancements.

The recommendation for the Fulton Industrial Community Improvement District came as a part of the Fulton Industrial Redevelopment plan, which in 2010 was adopted by the Fulton County Board of Commissioners. The redevelopment framework was designed to restore economic empowerment of the area by encouraging the redevelopment of under utilized properties, attracting new businesses to the area and providing supportive services for residents living along the corridor.

The mission to improve the Fulton Industrial Boulevard Corridor continued with the Georgia Department of Community Affairs announcing that a portion of the Fulton Industrial Boulevard corridor had received an Opportunity Zone designation allowing businesses in the area to qualify for tax incentives for job creation.



We seek innovative ways to protect the environment.



Johns Creek Environmental Campus

Fulton County seeks to attain and maintain a place of leadership in all that we do. This includes leadership in environmental stewardship and sustainability in our County facilities, and in the larger community of which we are a part.

We have a long-standing history of aiming our County goals to protect and enhance natural resources and the quality of life in our community through the conservation, preservation, and restoration of our land, air, and water, guided by the principles of science, ingenuity, sustainability, and stewardship. In 2010, the County did just that by opening the Johns Creek Environmental Campus.

The Johns Creek Environmental Campus is Fulton County's newest water reclamation facility. The facility reclaims 15 million gallons of water a day for re-use (non-drinking) purposes such as irrigation.

The facility uses innovative membrane bioreactor (MBR) technology that removes nearly all bacteria during water treatment. Currently, the Environmental Campus is the largest MBR plant in the country. MBR facilities provide a two-fold benefit: the effluent (reclaimed, clean) water is treated to a higher level than the standard reclamation process, and the facility has a much smaller footprint since MBR eliminates some of the processes typically used during treatment. Additionally, advanced odor and noise control measures are built into the design of the plant.

In 2010, Fulton County won numerous awards for the Johns Creek Environmental Campus. The awards received are indicators that we are living up to our commitments to be environmentally responsible for our citizens.



Awards for Johns Creek Environmental Campus

2010 Design Build Institute of America (DBIA) National Award - Best Water / Wastewater Project Over \$25 Million

The annual DBIA National Award is given to the best project that exemplifies the principles of interdisciplinary teamwork, innovation, and problem solving that characterize design-build delivery.

Engineering News-Record (ENR) 2010 Best of the Best Award

This award recognizes outstanding projects completed in 2010. The winners were chosen from more than 1,500 projects, reviewed by an independent panel of industry experts and scored on criteria ranging from safety and innovation to project management and community contribution.

2010 Southeast Design Build Institute of America (DBIA) – Best Overall Design Build Project in the Southeast

This is the highest award the Southeast chapter of the DBIA gives out on an annual basis, and represents the top design-build project in the Southeast US in all categories. It honors a project that has demonstrated innovative solutions to project challenges and developed a unique and high-quality design.

2010 American Council of Engineering Companies/ Georgia (ACEC/G) Engineering Excellence Award - Grand Award

This award recognized JCEC for demonstrating the highest degree of merit and ingenuity based on the uniqueness and originality; future value to the engineering profession; social, economic and sustainable development considerations; top engineering project in Georgia in all categories.

2010 Southeast Design Build Institute of America (DBIA) – Best Project Water/ Wastewater /Process

This award is given by the Southeast chapter of the DBIA to honor the best water / wastewater / process project in the Southeast US.

2010 Community Involvement & Collaboration; Regional Prosperity & Economic Development; Environmental Sustainability; Application & Innovation in Technology (Fulton County); and Educational Excellence (CREATE) Award for Applications and Innovations in Technology

The Atlanta Regional Commission's Annual "CREATE" Local Government Awards program honors the best practices and innovative ideas cities and counties implement to enhance services, save taxpayers' money, promote civic pride and volunteerism and meet local needs.

2010 American Council of Engineering Companies (ACEC) National Recognition Award

The American Council of Engineering Companies' (ACEC) annual Engineering Excellence Awards (EEA) competition recognized JCEC due to its uniqueness and innovative applications; future value to the engineering profession and perception by the public; social, economic, and sustainable development considerations; complexity; and successful fulfillment of owner's needs.

2010 Environmental Business Journal Project Merit Award

Awarded to identify outstanding business performance in the environmental industry. JCEC was selected for its use of low-impact design elements that incorporate sophisticated noise and odor abatement features and technologies.

Southeast Construction – Best Civil/Public Works Project in Southeast

This annual competition recognizes construction and design excellence in the four-state region that includes Florida, Georgia, North Carolina and South Carolina. An independent jury of industry experts reviewed the entries, and selected JCEC as the top entry in the Civil/Public Works category.

2009 Independent Electrical Contractors, Ind.(IEC) Excellence in Construction Award - Best Industrial Facility

The Independent Electrical Contractors, Inc. (IEC) National Award is presented for excellence in Electrical Construction. The winner is selected by a panel of judges in the areas of design, implementation, obstacles overcome, creativity, and safety.

2009 American Concrete Institute (ACI) Georgia Award of Excellence

This award is given to recognize and honor creative, innovative, aesthetic and imaginative uses of concrete and concrete masonry in new construction and concrete restoration projects.

Liberty Mutual Gold Safety Award

Awarded to projects that meet successful low levels of DART Criteria (Days away from work, days of restricted work activity or job transfer).



We use technology to increase efficiency and effectiveness.

Unified Case Management System

Information Technology is extremely important to Fulton County in our continuing efforts to restructure and reform government operations. In 2010, Fulton County explored enhancing the “business” of government through technology by introducing the Unified Case Management System.



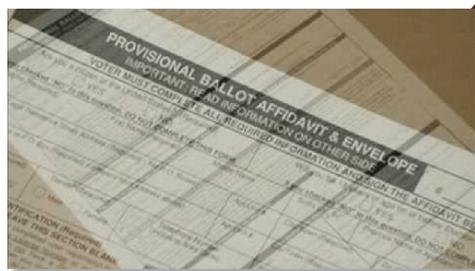
The new system will reduce case backlog and in the end will benefit both victims and defendants because it will allow Fulton County to adjudicate cases more quickly. The new system will create one unified justice case management system that links various public safety and justice business processes together. It will provide a jail management module which integrates with an automated court case management system. It will automate existing manual processes for capturing, recording, and communicating information within the judicial process.

An added bonus is that it will also streamline business practices from arrest to disposition, decrease data entry redundancy and move us away from paper-driven processes within Fulton County Government.

The new system is a modern, web-based system that essentially allows different parts of the Fulton County Justice System to “talk” to one another, sharing information about a case from the time it is filed until it is resolved.

Registration and Elections Expedites Absentee Ballots With New Equipment

Fulton County’s Department of Registration and Elections brought new technology to their absentee ballot process in 2010 with the Relia-Vote™ System. The system is used to prepare absentee ballots before they are sent out to voters. The machine packages each ballot, applies the appropriate postage, and sorts the envelopes by zip code. Once the absentee ballots are returned, the system keeps track of which ballot envelopes have been received and automatically sorts the ballots by precinct prior to the counting process. The inbound system can process up to 24,000 ballot envelopes in an hour. The system allows voters to receive their absentee ballot within two days of submitting their request. It also allows the County to track the ballots to ensure they are received by the voters. The Relia-Vote™ System provided a cost savings to the County in 2010 of approximately \$250,000.



We develop services that benefit residents from all walks of life and in all stages of life.

DARTS Program

Seniors in Fulton County with limited access to transportation can now make trips to grocery stores, designated shopping centers, post offices, and banks thanks to the new Dial-A-Ride Transportation for Seniors (DARTS) program. From its inception on October 4, 2010, through the end of February 2011, DARTS provided 2,435 rides.



Since the start of the program, 221 seniors used the program with 715 seniors registered for use, if needed. DARTS is designed to serve seniors 55 years of age or older.

Currently, DARTS operates in four geographic areas centered around the four Fulton County Senior Multipurpose facilities: the Helene S. Mills Senior Multipurpose Center, the Dorothy C. Benson Senior Multipurpose Complex, the Harriett G. Darnell Senior Multipurpose Center, and the H.J.C Bowden Senior Multipurpose Center.

All users must register and meet eligibility requirements prior to using the service. Upon registration, seniors will receive trip reservation information.

Priceless University Emerges from Call to Womanhood Programs

Priceless University (Priceless U) opened in 2010 to develop young girls into resilient women with the ability to confront the many challenges facing them and prepare them to seize opportunities as they present themselves.

Priceless U serves girls between the ages of 12 and 17. The program simulates a college university system and consists of four semesters, which operate on a quarterly system. Participants register for various courses depending on their interests. All attendees must take three core courses in addition to three elective courses per semester. Students graduate after successfully completing four semesters.



We bring services closer to you AND make them better for you.

Newly Renovated North Fulton Service Center

The North Fulton Service Center is a part of the County's plan to bring services together under one roof in an effort to help citizens address multiple life concerns at one time.

The renovated 40,000 square foot Service Center is the second multidisciplinary facility in the county. It is designed to provide comprehensive service delivery to improve health outcomes, reduce health disparities, and reduce costs of indigent care that arise by giving each patient the right treatment in the right setting at the right time. The largest impact on the community comes from a partnership established with Grady Health Systems that adds the provision of primary care services.

The two-story renovation allows for easy navigation from one service to the next. The first floor houses health services and tax offices while the second floor houses quality of life services and court services.



Upper level:

- Probate Court, Solicitor's Office, Magistrate and State Court Clerk, Courtroom
- Library services reading room/information room
- Workforce Development for employment assistance
- Cooperative Extension
- Tax Assessor Office
- District 4, County Commissioner Tom Lowe's Office



Lower level:

- Health Services providing public health services, behavioral health counseling and primary care offered by Grady Health Systems
- Day care center for patients receiving services in the building
- Tax Commissioner
- Motor Vehicle Registration Office



Fulton County Government Service Center

Fulton County remains dedicated to providing key services to its residents by bringing them closer to their neighborhoods. South Fulton residents no longer have to drive to downtown Atlanta or far south to the South Fulton Service Center to receive services. On June 15, 2010, residents began utilizing the new Fulton Government Service Center at Fulton Industrial Boulevard. Some of the services offered at the center include: Public Works, Environment and Community Development, Police and Fire. District 5 and District 7 Commissioners' offices are also housed in the center located at 5440 Fulton Industrial Boulevard.



The move to Fulton Industrial makes it more convenient for South Fulton residents to make payments, submit plans or access other County offices and departments. Prior to the move, residents had to travel downtown to 141 Pryor Street or to the South Fulton Service Center located at 5600 Stonewall Tell Road in College Park.



The opening of the service center at Fulton Industrial Boulevard is a component of the Fulton County Board of Commissioners' redevelopment framework, which was adopted on Wednesday, April 7, 2010. The facility will result in cost savings by reducing other leased space.

Adamsville Regional Health Center

A ground breaking ceremony for the construction of the new Adamsville Regional Health Center was held in October 2010. The new facility will be a 30,000 square-foot, state-of-the-art health center, and will greatly increase the capacity of services to residents of Adamsville and surrounding communities. Residents will have access to public health services, primary care services,

behavioral health counseling, behavioral health group sessions, a library/resource center, workforce development services and housing assistance. Walking trails, a farmer's market, and a public plaza with a healthy garden are also planned to encourage healthy lifestyles.



We promote opportunities for first and second chances.

Affordable Housing

Jennifer Crumpler Wilkins, a single mother of a six-year-old, closed on her own 3 bedroom, 2.5-bath home in South Fulton on Wednesday, September 29, 2010. Her dream of owning a home was five years in the making, following housing and financial counseling as well as time spent on a waiting list.

This opportunity for affordable home ownership was made possible for Wilkins through Fulton County's Neighborhood Stabilization Program, funded through the U.S. Department of Housing & Urban Development.

Fulton County has received a total of \$13.3 million in Neighborhood Stabilization Program funding.

Through two contracts, Fulton County's Neighborhood Stabilization Funds are used to purchase and rehabilitate homes in neighborhoods devastated by foreclosures. These homes are then re-sold to provide quality affordable housing. Through the end of 2010, 38 properties in Fulton County were listed, 7 properties were sold, and an additional 11 homes were under contract.



Fulton County Awarded Funding Through Federal Second Chance Act

In 2010, Fulton County was awarded \$749,000 through a competitive three-year grant from the U.S. Department of Justice to provide services with the aim of reducing recidivism. The grant was developed by the Fulton County Reentry Task Force, which includes County and state agencies representing justice, education, housing, and supportive services.

By reducing recidivism, the Task Force seeks to help inmates reclaim their lives, help the community with improved public safety, and as a result help save taxpayer dollars. Inmates selected to participate in Fulton County's Second Chance Project will receive assistance while they are in the Fulton County Jail and for 18 months after their release. The services provided by the program will focus on helping participants change their behavior.



We care about keeping you safe and protecting what you value most.

The Fulton County Multi-Jurisdictional Burglary Task Force

The numbers tell the story of just how pervasive the burglary problem is in Fulton County. In 2008, there were nearly 17,000 burglaries county wide, representing a 12% increase from the year before. Some pockets of the county saw burglary increases of 40% or more--four times the national percent increase of just 10%.

In 2010, Fulton County District Attorney Paul L. Howard, Jr. announced the formation of Fulton County's first Multi-Jurisdictional Burglary Task Force. The goal of the initiative is to reduce burglaries county wide by 30% over the next two years.

The Multi-Jurisdictional Burglary Task Force is an outgrowth of monthly meetings among South Fulton municipal police chiefs to share information in hopes of combating the escalating number of burglaries occurring within the area. However, as jurisdictions across the county began to experience unprecedented increases in burglaries, the Task Force expanded to encompass all Fulton County municipalities. Since officially beginning task force operations in December 2009, the team has worked to execute fugitive warrants and arrest known burglary suspects. Although still in its infancy, the anti-burglary collaborative has seen early success. In February 2010, the Burglary Task Force busted a \$2 million Internet-based burglary ring. Three suspects were arrested for stealing high-end appliances from homes and selling them online for a fraction of their worth. The Task Force was created with \$200,000 of federal grant awarded monies through the District Attorney's Office Edward Byrne Memorial Justice Assistance program to establish the Task Force.

The Task Force is comprised of officers from eight law enforcement agencies in Fulton County including the Alpharetta, Atlanta, East Point, Fulton County, Johns Creek and Sandy Springs Police Departments in addition to the Sheriff's and District Attorney's Office. The burglary reduction strategy includes a public awareness campaign that centers on the theme "Had Enough Already," capitalizing on the sentiment of weary residents, business owners and elected officials who have collectively tired of burglaries and the emotional and financial toll they have taken on the community at-large. In partnership with the Atlanta Police Foundation and Crime Stoppers Atlanta, reward money in increments of up to \$2,000 is being offered for credible burglary tips or information regarding stolen property. Nationwide Mutual Insurance has also partnered with the Task Force.



We invest in our future and generations to come.

Truancy Reduction and Intervention Project (T.R.I.P.)

October 2010 marked the official launch of the Truancy Reduction and Intervention Project (T.R.I.P.), a new initiative designed to decrease the number of truant youth in District 7. The program is also designed to provide truants and their families with resources they may need to address family issues.

Since its inception, to the end of 2010, T.R.I.P. has captured 277 youth who should have been in school but were on the streets. The program has reduced the number of students loitering in the community during school hours with less than 20% of students captured repeating the behavior.

In an effort to strengthen the program a T.R.I.P. Task Force has been established, which includes a diverse group of partners committed to addressing truancy in South Fulton. The task force aims to improve communications and relationships among multiple systems, agencies and stakeholders, including the truant students and their parents.

As part of the program, law enforcement agencies conduct truancy sweeps every day that Fulton County schools are in session. A T.R.I.P. hotline has been established, 404-613-4747, that allows community members and business owners to report alleged offenders.



National Adoption Day

On November 20, 2010, 28 children were adopted in Fulton County during National Adoption Day (NAD). At the event, the balloons were filled with helium, gifts were piled high in Fulton County Chief Juvenile Court Judge Belinda Edward's chambers, and cameras were focused on children who had just become part of new families.

The Fulton County Juvenile Court has participated in NAD for the past 9 years, with more than 300 Fulton County children gaining permanent homes during the annual celebration. Each year, Juvenile Court staff members make the day a special one for the children who have become a part of loving and permanent families. Each family receives a food basket to celebrate the upcoming holiday season and each child receives a gift basket with age appropriate toys and gift cards.

In 2010 almost 4,800 children were adopted nationwide.



The Fulton County Marshal's Department Junior Deputy Program

In 2010, the Fulton County Marshal's Department initiated the first Junior Deputy Program to provide youth of Fulton County a unique opportunity to learn about the numerous functions of the Fulton County Marshal's Department. The Junior Deputy Program was designed to build superior character, encourage mutual understanding, develop leadership skills, promote good citizenship, enhance personal and mental fitness, and possibly interest participants in law enforcement careers.

Class Motto

*Through all the tears with every stride
Through harmful situations we keep our pride
Striving to be the best we can be
On our journey of becoming a Junior Deputy*

Before being admitted into the program these students had to write a 200 word essay explaining, "Why they would like to be a Jr. Deputy." A total of 21 students participated in 2010. These Jr. Deputies visited courtrooms to observe dispossessory, criminal warrants and traffic cases and also had an opportunity to observe the day-to-day routine of a Deputy Marshal. The program proved so successful that plans are already underway for the 2011 Junior Deputy Class.



We keep you connected to everything we're doing.

A New Website for Fulton County



In an effort to bring Fulton County Government closer to our citizens by providing information and services online, the Board of Commissioners launched a new website with an improved online experience. The new navigation allows residents and businesses to quickly find the most commonly used sections of the site, with one-click access to our most important services. The website provides more comprehensive coverage of County services

and activities, and is another means for citizens to communicate directly with the various departments. The more user-friendly layout features On Demand Videos, News Alerts, RSS Feeds, Photo Galleries, Job Listings, Bid Listings, and much more. In addition to the updated layout and features, a complete overhaul of the site's navigation was completed, allowing the end user to search for any County service, regardless of the department across all sections of the site. This vastly improved navigation has created a more pleasant and successful encounter with Fulton County online.

Best of all, the name remained the same. Take a look for yourself at www.fultoncountyga.gov.

Transparency Page

Transparency begins by offering openness, communication, and accountability. Transparency in Local Government is described simply as Open Meetings + Open Records = Open Government.

As part of Fulton County's commitment to open government in 2010, the Board of Commissioners started a new initiative by using information technology to help us become more transparent. On the new website, www.fultoncountyga.gov, Fulton County now features a Transparency page called "Eye on Fulton." This page permits citizens to know exactly what goes on when public officials transact public business. This page includes the Annual Report, Budget Information, Audits, Board Meeting Records and Financial Performance Information. Check out the Eye on Fulton webpage by visiting www.fultoncountyga.gov/transparency.



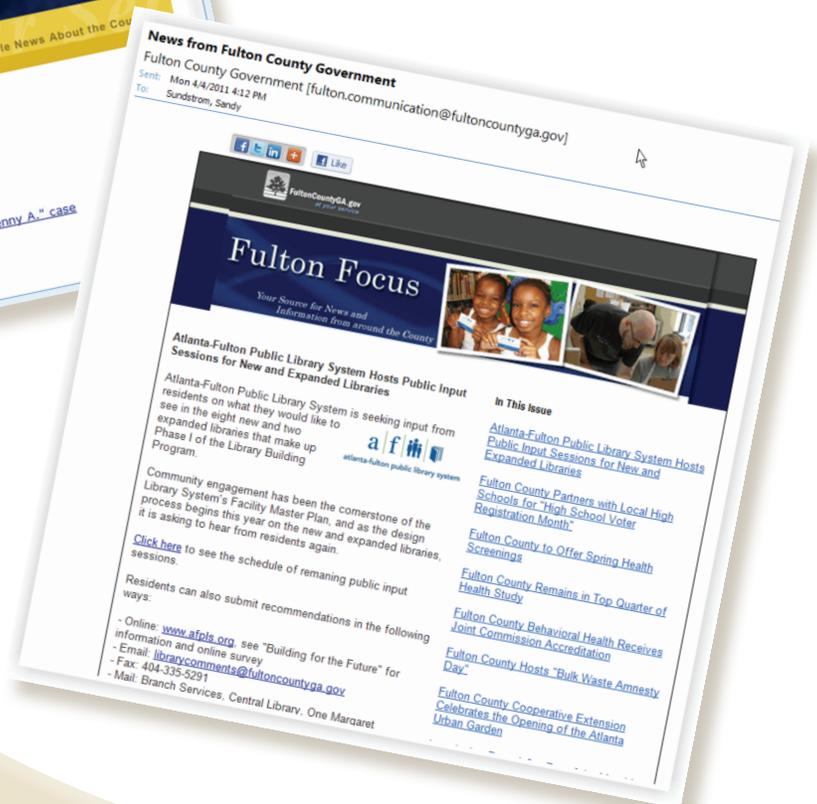
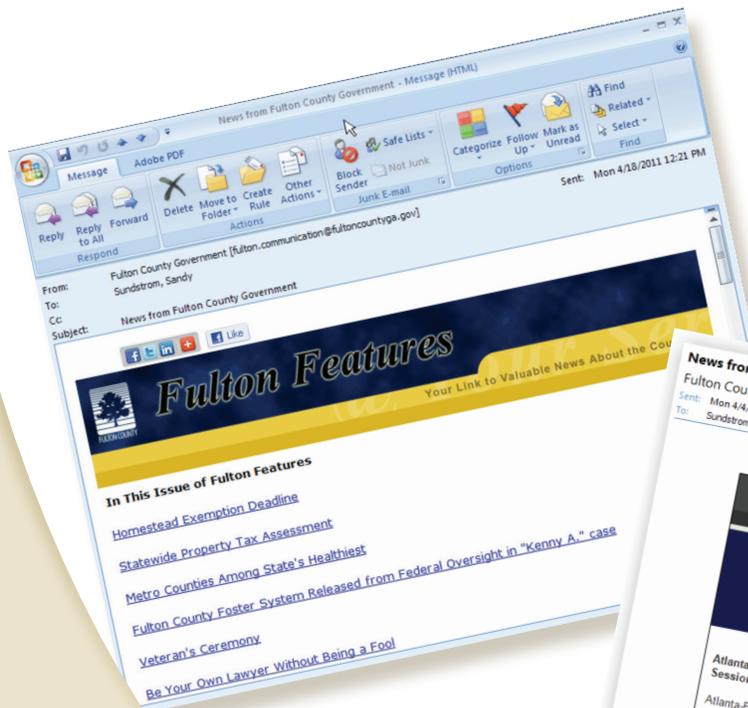
E-Newsletters



The Fulton County Board of Commissioners strongly feels that Fulton county government should not only be transparent, but it also should be collaborative and participatory, a notion that is in lock-step with the concept of citizen engagement.

Today, citizens are leveraging the magic of broadband communications systems and smart devices to interact with government in ways that have never been seen before. This, in turn, has challenged us to change the way we engage with our citizens. In 2010, the Fulton County Office of Communications

launched two new e-newsletters. Fulton Focus is a monthly e-newsletter that provides citizens with updated information about things that are happening in the Fulton County Community and things that citizens might have missed. Fulton Features is a biweekly e-newsletter that shares stories with Citizens that the news media has covered regarding Fulton County government. Both newsletters are ways that the County reaches out to citizens.



We work hard...

A Look By the Numbers at Your County @ Your Service

Animal Services

- 8700 incoming animals

Arts and Culture

- More than 1,600 people participated in programs at the Abernathy Arts Center
- More than 2,200 people took part in programs at the Johns Creek Arts Center
- Nearly 500 people registered for programs at the South Fulton Arts Center
- More than 1,100 people took part in programs at the South West Arts Center
- More than 700 people took part in programs at the West End Performing Arts Center



Behavioral Health

- 2,800 people took part in our Adult Behavioral Health Programs
- 70% reduction in recidivism from participants in the Jail Diversion program
- 1,000 clients received services through the Behavioral Health Child and Adolescent Behavioral Health and Addictive Diseases program

Clerk to the Commission

- 594,573 pages of Board of Commissioners' records researched on DocDepot, a web-based document repository and delivery system
- 1,188 Agenda items presented to the Board of Commissioners

Communications

- 14,991 media contacts, an average of 4.7 contacts per public affairs staff person per day (including press releases and media inquiries)
- Designed 750 graphic design projects
- Posted approximately 930 website postings
- Received 12,027 Facebook views and 304,787 Facebook "Likes" on the County website
- Attended and photographed over 274 events county-wide

Cooperative Extension

- More than 9,000 students enrolled in Fulton County 4-H
- 16,000 residents took part in the Cooperative Extension education classes

Emergency Communications

- More than 598,000 calls to Fulton County 911, directed to fire, police or ambulance services

Family Court

- More than 34,000 people received information and assistance from the Family Law Information Center

Fire Rescue Department

- 8,000 responses to fires, crashes, hazardous material incidents, etc.

Health and Wellness

- 48,000 people took part in Fulton County Health Education programs and presentations
- 10,000 patient visits and health event contacts by the Dental Service Program
- 6,500 food inspections conducted
- More than 11,000 children received medical care through Fulton County's Health Check program
- 47,000 immunizations conducted by the Immunization Grant Program
- 1000 clients served at Neighborhood Union Health Center and through the Primary Care Screening Clinic at Aldredge Health Center
- More than 175,000 families enrolled in the Fulton County WIC Program
- 10,500 visits to the TB clinic

Housing and Human Services

- 25,000 residents served through the FRESH Grant Program
- 550,000 residents served through the Human Services Grant Program
- 1,100 residents participated in programs at one of Fulton County's Senior Multi-Purpose Facilities on an average day
- 7,200 seniors served by the Information and Assistance Program
- Housing Rehabilitation and Rental Assistance improved the housing and living conditions for 62 households in South Fulton through the Emergency Assistance Grant (EAG) program. EAG addresses preventive measures and emergency items related to plumbing, electrical, HVAC and roofing concerns related to the home.



Housing and Human Services, continued

- Tenant Based Rental Assistance provided support to 47 low-income households, which prevented tenant evictions while stimulating the housing rental market. The assistance resulted from a partnership with the Housing Authority of Fulton County.
- Metro Fair Housing- Fulton County Housing Counseling Services produced 49 mortgage modifications and 10 residents were able to bring their mortgage payments up-to-date.

Library

- Fulton's 34 libraries feature more than 2.5 million items, making it the largest library system in the state.
- 480,000 Fulton County residents have a library card
- More than 43,000 students registered for the Summer Reading program
- 58,000 adults took part in Adult Education and Career Readiness programs

Parks and Recreation

- 206,000 participated in Parks and Recreation programs

Police

- 96,432 responses for 9-1-1 calls
- 6,252 cases investigated by detectives

Public Works

- Fulton County Public Works Departments maintained 10 million linear feet of water distribution and wastewater collection systems.

Registration and Elections

- 640,000 Registered Fulton County Voters

Superior Court

- 48,280 civil and criminal cases in Superior Court



...and we play hard.

Welcome All Park Hosts International Table Tennis

In Summer 2010 the Welcome All Park Table Tennis Club and the Georgia Table Tennis Association hosted an International Table Tennis Tournament. The first of its kind in the South Fulton community, players from several different countries including Japan, Korea and the Philippines participated in the event.

The tournament became a reality after Table Tennis became an overnight sensation at the park when club members ages 12 to 55 years of age formed teams and began playing on a consistent basis.

Elbert Outlaw, the recreation manager at Welcome All Park credits support from the community and Chad Presley, an accomplished table tennis player, for the park receiving Olympic tables used in the 1996 Summer Olympics in Atlanta, Georgia.

Outlaw believes that the Welcome All Park Table Tennis Club is one of the best in the state. It has attracted players from the community and surrounding counties. It has produced players that have won state titles and other championships.



Preston Kidd is a 30 year-old club member. Kidd said many people do not know that Table Tennis is a great cardiovascular exercise that is fun for people of all ages.

We do it all, managing wisely your investment that fuels our efforts.

FINANCIAL SUSTAINABILITY

On June 2, 2010, Fulton County Government issued \$120 million of tax anticipation notes. The issuance was well received and Fulton County received numerous bids. Wells Fargo was the winning bidder with a net interest cost of .277143%. The tax anticipation notes represented 34% of expected 2010 property tax receipts and matured on December 31, 2010.

The interest rate was the lowest the County has ever received. The County will save approximately \$1 million in interest payments compared to the 2010 budgeted amount.

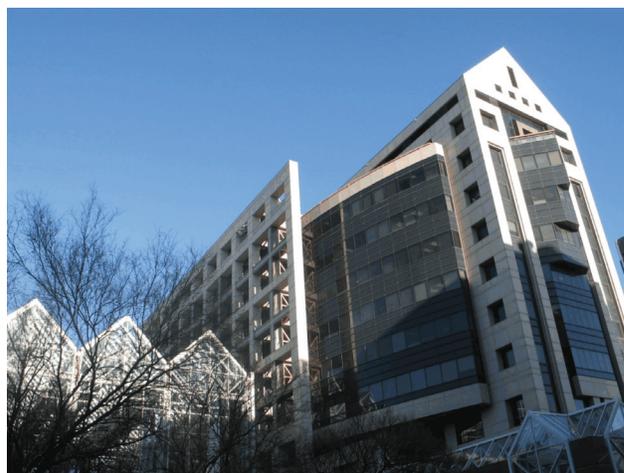
The low interest was due, in part, to Fulton County's designation with the best possible short term credit ratings from Moody's, S&P, and Fitch. Fulton County was rated as MIG 1, SP-1+, and F1+, respectively, from the three agencies.

Fitch indicated that the highest rating is based on the County's long-term credit characteristics, which include the County's ability to maintain its financial profile despite ongoing stress from the real estate market downturn and the continued challenge in gaining timely certification of the County's tax digest, as well as the satisfactory coverage of repayment in the last month of the calendar year, the availability of additional borrowable resources, and the County's conservative budgeting practices.

Moody's stated that the highest quality short-term rating is based upon Moody's expectation of sufficient projected cash flow for note repayment and upon management's reasonable forecasting assumptions.

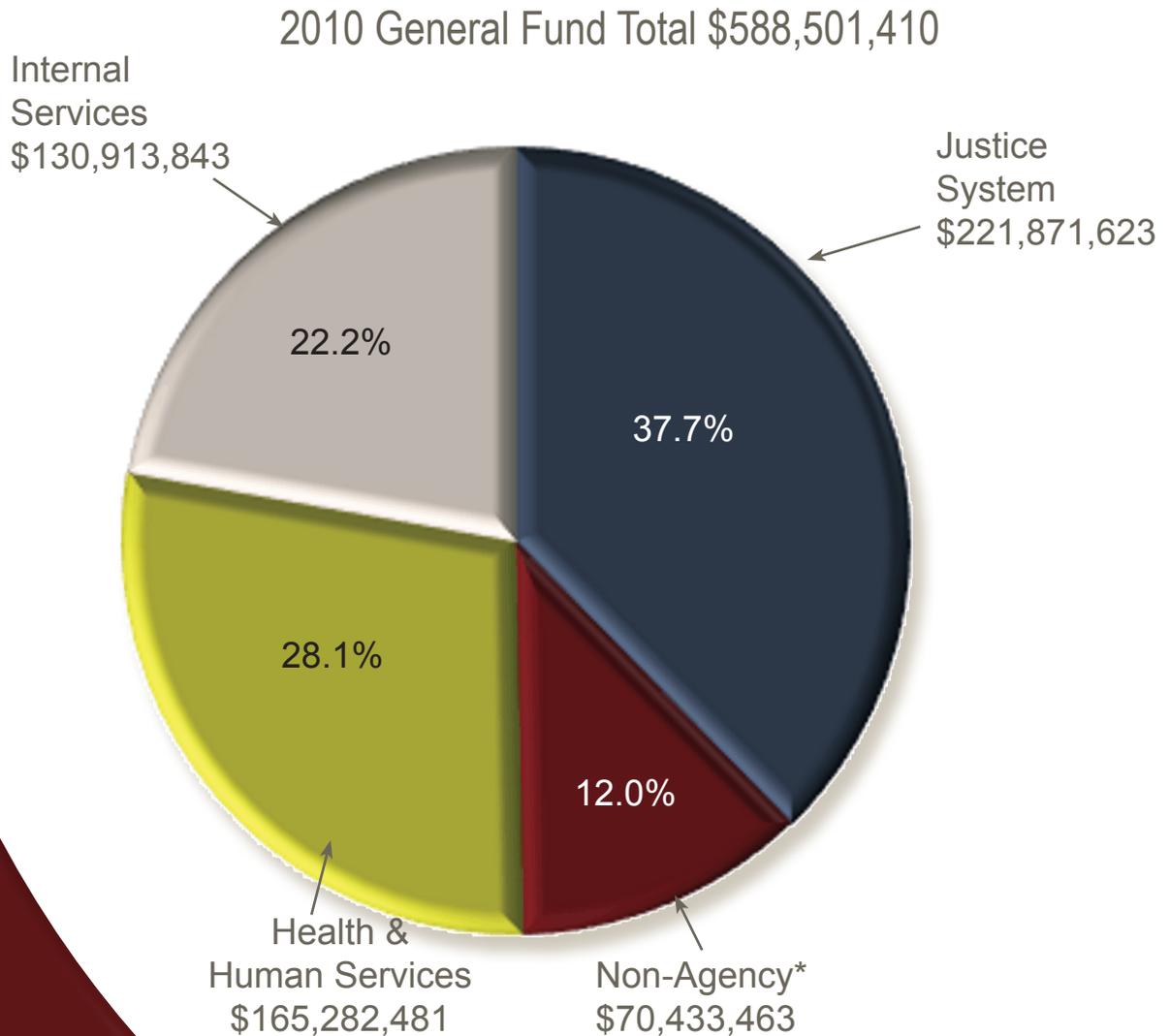
S&P's rationale included the County's underlying credit characteristics (AA/Stable); strong 1.35x debt service coverage at maturity; and the pledge of general fund property taxes levied for fiscal 2010 as well as other available revenue.

The County's overall credit rating is AA, which is also excellent. The strong short-term and long-term ratings are indicators of the County's long history of strong financial management.



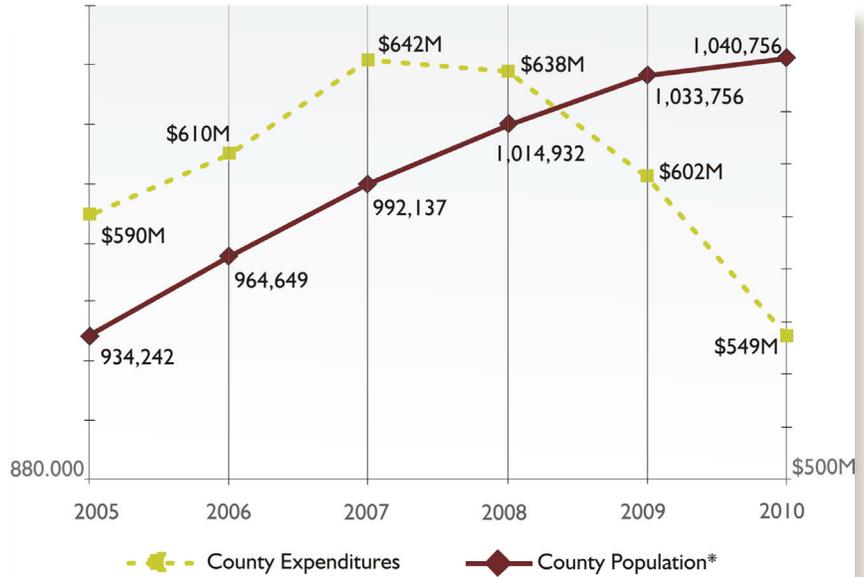
FINANCIALS

Fulton County has an outstanding record of fiscal responsibility, maximizing value for taxpayer dollars.

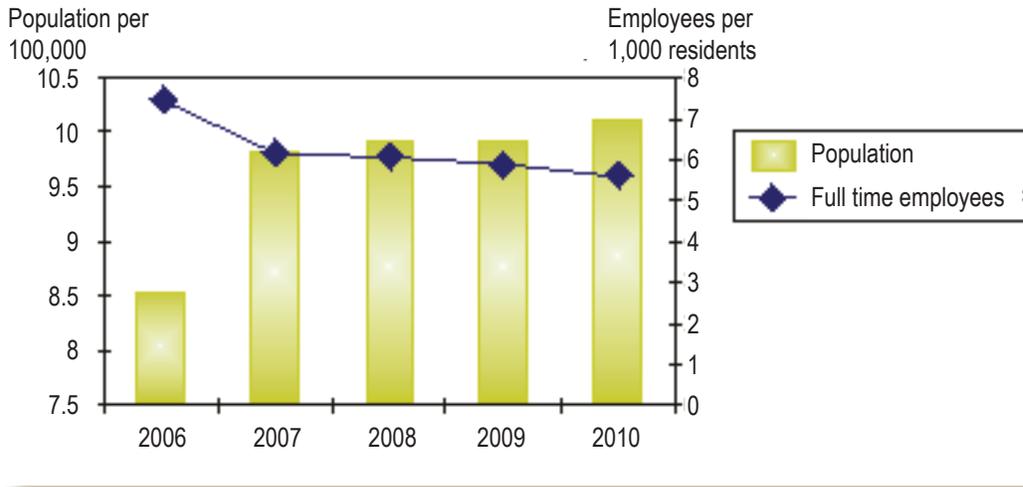


*Non-Agency is a portion of the budget allocated for expenses not tied to a specific department function, such as debt service, utilities, rental agreements and other items.

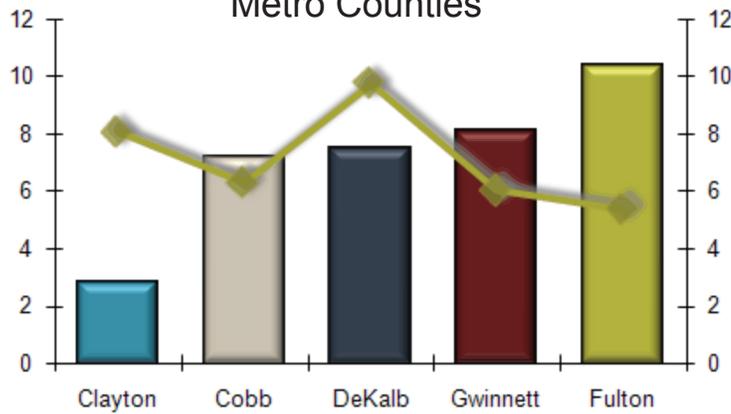
2010 County Expenditures to Population



Fulton County Population to Employee Ratio

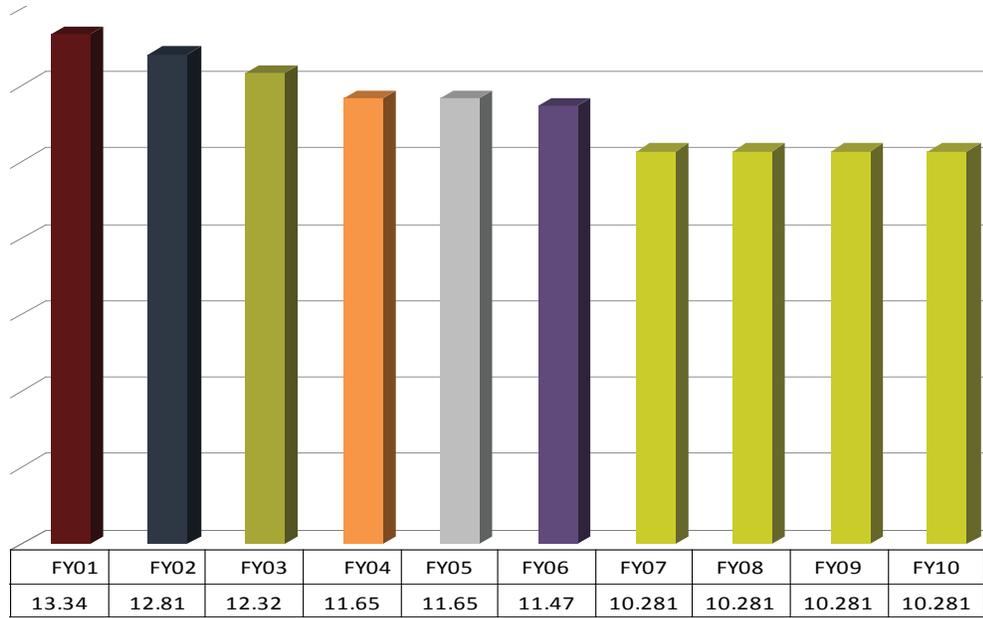


Population to Employee Ratio for Metro Counties



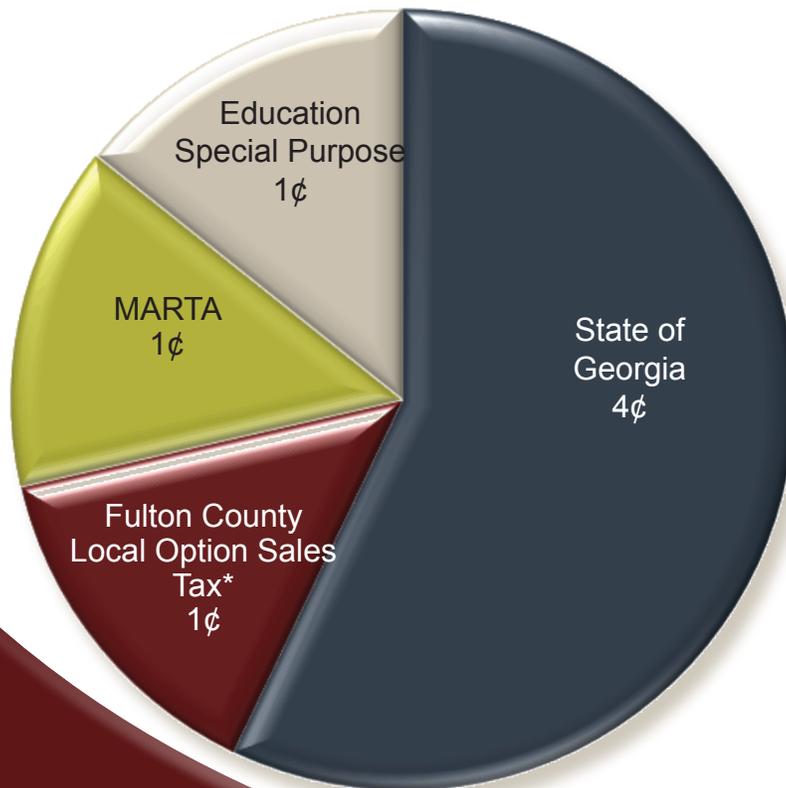
Full-time only

Millage Rate History Chart



Distribution of Fulton County Local Option Sales Tax (7 cents on every dollar)

*Fulton County's Local Option Sales Tax distribution is formula-based using population. It does not follow point of sales within the county.



And at the end of the year, we get to see the fruits of our labor...

Awards, Recognition and Grants

- Cooperative Extension – Team Award from Georgia Egg Commission
- Health and Wellness – Fulton County Women’s Health Program and the Breast and Cervical Cancer Screening Program was awarded \$2,880 by the American Cancer Society to implement the Con Amor Apprendemos project to increase awareness of HPV among Hispanic couples.
- Housing and Human Services – The Neighborhood Stabilization Program received the 2010 Neighborhood Champion Award from APD Solutions for its comprehensive approach to neighborhood revitalization.
- Fulton County Office of Communications - Silver Flame Award for Best Media Relations Campaign - International Association of Business Communicators (IABC), Atlanta Chapter
- Fulton County Office of Communications - Bronze Flame Award for Best Publication/Overall Effort - International Association of Business Communicators (IABC), Atlanta Chapter
- Fulton County Department of Purchasing and Contract Compliance - Outstanding Agency Accreditation Achievement Award - National Institute of Governmental Purchasing (NIGP)
- Atlanta Fulton Public Library System - Patriotic Employer for Alpharetta Library contributing to national security and protecting liberty and freedom - National Committee for Employer Support of the Guard and Reserve
- Atlanta Fulton Public Library System - Martha Speaks Book Club Grant - WGBH, Boston
- Atlanta Fulton Public Library System - Volunteer Achievement Award - National Association of Counties (NACo)
- Atlanta Fulton Public Library System - Best in Category Award - NACo
- Fulton County Human Services Department - Achievement in Youth Award, for the Global Youth Leadership Program - NACo
- Fulton County Department of Health and Wellness - Achievement in Health Award, for the Neighborhood Union Health Center - NACo



Major Competitive Grants - 2010

- Staffing and Adequate Fire and Emergency Response (SAFER) Grant - \$2,858,856 from the Department of Homeland Security - Fulton County Fire Department.
- Second Chance Act Grant - \$749,732 from the Department of Justice - County Manager's office on behalf of the Fulton County Re-Entry Task Force.
- Urban Area Security Initiative Grant - \$2,065,981 from the Department of Homeland Security - 911/Emergency Services Department.
- HIV Early Intervention Services Grant - \$306,302 from the GA. Department of Behavioral Health and Developmental Disabilities - Behavioral Health Department.
- Jefferson Place Supportive Services Grant - \$686,487 from the U.S. Department of Housing & Urban Development - Housing & Human Services Department.
- Jefferson Place Transitional Housing Grant - \$373,951 from the U.S. Department of Housing & Urban Development - Housing & Human Services Department.



FULTON COUNTY:
We act on what we believe.



FULTON COUNTY