



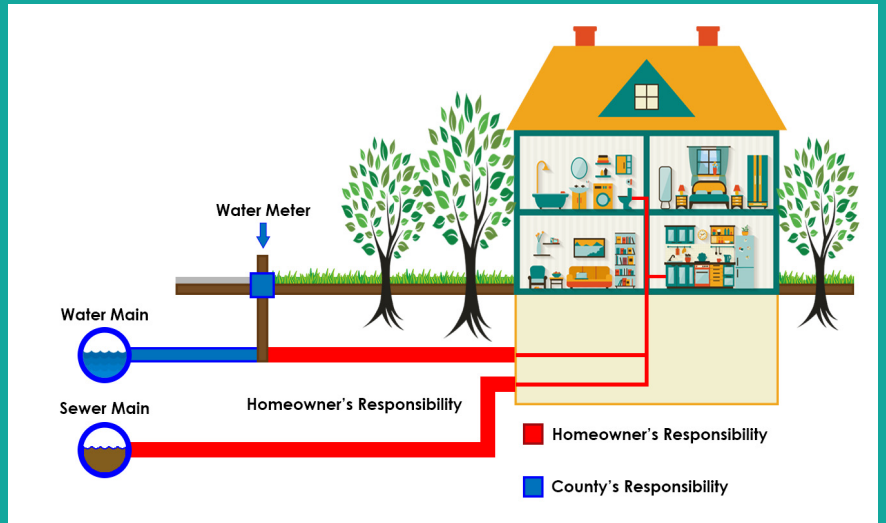
DEPARTMENT OF PUBLIC WORKS

(404) 612-7400

<https://fultoncountyga.gov/inside-fulton-county/fulton-county-departments/public-works>

SERVICE LATERAL RESPONSIBILITY

Service laterals are the pipes that run through your yard to connect water and sewer services provided by the County to the plumbing in your home. By connecting to the County's water and sewer system, the property owner accepts responsibility for the maintenance and operation of the service laterals. In the same way that you would replace your driveway if it was damaged, you also need to replace or repair your service laterals if it is damaged or broken. Many homeowners aren't aware that they own their service lines—and will have to pay for any repairs.



Water Service Laterals

If the water service lateral between your home/business and the water meter begins to leak or breaks due to aging or the natural effects of seasonal changes, the responsibility for the repairs to the lateral lies with the home or business owner. If the leak or break occurs between the water meter and the water main, the responsibility for the repairs to the lateral lies with the County.

Sewer Service Laterals

If the sewer service lateral between your home/business and the property line clogs, leaks, or breaks, the responsibility for the repairs to the lateral lies with the home or business owner even if the blockage is located within a public road right-of-way (ROW) or within a sewer easement.

Public Works will assist in removing a blockage within the ROW or easement under the following conditions:

1. There is a serious threat to public health if the problem is not resolved as a matter of urgency;
2. A private plumbing professional engaged by the property owner is present; and
3. The property owner signs a release, holding the County harmless against any damage that may occur while the County is assisting the owner's plumbing professional.

For repairs and installation of sewer cleanouts within the ROW or County easement:

1. The County or a contractor approved by the County is authorized to install cleanouts or repair sewer service laterals within the ROW or easement.
2. The cost of installation/repairs undertaken on the sewer service lateral within the ROW or easement must be borne by the property owner.
3. The property owner will be required to pay the stipulated fee before any repair work is undertaken by the County.
4. Under no circumstances will the County repair sewer service laterals outside the ROW or easement.

FOR MORE INFORMATION:

NORTH FULTON WATER

Josh Van Horn
404-612-4217

AFTER HOURS EMERGENCY
770-640-3040

NORTH FULTON SEWER

Steven Jackson
404-612-0032

AFTER HOURS EMERGENCY
404-612-3061

SOUTH FULTON SEWER

Travis Proctor
404-612-0211

AFTER HOURS EMERGENCY
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