

Eligibility Quick Reference Guide

Who is eligible?

Fulton County residents seeking behavioral health or IDD services, regardless of insurance

ADULT MENTAL HEALTH & SUBSTANCE USE SERVICES

Outpatient Counseling · Psychiatric Services · Substance Use Support

Key Eligibility Criteria

- ✓ Fulton County resident
- ✓ Age 18+
- ✓ Mental health condition, emotional distress, or substance use concern
- ✓ Needs services through regular appointments or community-based care
- ✓ Medicaid, Medicare, uninsured, or underinsured resident

Common Referral Scenarios

- ✓ Adult experiencing depression, anxiety, or trauma or other behavioral health conditions
- ✓ Adult in need of counseling or psychiatric care or therapy
- ✓ Adult struggling with substance use or addiction related challenges
- ✓ Adult needing medication management assistance for behavioral health needs

YOUTH & FAMILY BEHAVIORAL HEALTH SERVICES

Counseling · Family Support · Youth Psychiatry

Key Eligibility Criteria

- ✓ Fulton County resident
- ✓ Age 4–24
- ✓ Behavioral health, emotional, or substance use concern
- ✓ Appropriate for outpatient or family-based support services
- ✓ Parent, guardian, school, provider, or agency referral

Common Referral Scenarios

- ✓ A child, teen or adolescent, or emerging adult experiencing emotional or behavioral challenges at their home or school
- ✓ A student experiencing challenges related to attendance, school engagement or performance at school needing behavioral health assessment, and supports for stabilization
- ✓ A student needing counseling or psychiatric support for other conditions such as loneliness, undiagnosed mental health conditions, requiring help and supports
- ✓ A youth struggling with anxiety, depression, or trauma
- ✓ A family seeking behavioral health supports services for their children

IMMEDIATE MENTAL HEALTH & CRISIS SUPPORT

24/7 Crisis Stabilization · Urgent Behavioral Health Support

When in crisis, call 911/988 for immediate assistance. Every life is important!

Key Eligibility Criteria

- ✓ Individual experiencing an immediate behavioral health crisis
- ✓ Urgent emotional, psychiatric, or substance-related concern
- ✓ Risk of harm to self or others
- ✓ Walk-in to crisis center or police drop off

Common Referral Scenarios

- ✓ Individual expressing suicidal thoughts
- ✓ Acute psychiatric decompensation
- ✓ Behavioral crisis requiring immediate stabilization
- ✓ Substance-related crisis needing urgent intervention
- ✓ Individual unable to safely wait for outpatient services

INTELLECTUAL & DEVELOPMENTAL DISABILITY (IDD) SERVICES FOR ADULTS 18+

Key Eligibility Criteria

- ✓ Fulton County resident
- ✓ Age 18+, post high school graduation
- ✓ A diagnosis of an intellectual or developmental disability
- ✓ Appropriate for adult community-based IDD support services,
- ✓ Accept Now/Comp Waivers

Common Referral Scenarios

- ✓ An adult with autism requiring structured daytime support
- ✓ An adult requiring community integration support
- ✓ An adult needing independent living or social skills training
- ✓ Family needing support navigating adult IDD services
- ✓ An adult seeking employment readiness or prevocational support

DUAL-NEEDS PATHWAY (BH + IDD)

Key Eligibility Criteria

- ✓ Client has both behavioral health and IDD support needs
- ✓ Behavioral health symptoms impact daily functioning
- ✓ Client may benefit from coordinated support
- ✓ Dual-needs concern identified during intake or referral process

Common Referral Scenarios

- ✓ Individual with IDD experiencing emotional instability or behavioral health needs
- ✓ Behavioral health symptoms interfering with IDD service participation
- ✓ A client requiring both counseling and supports for IDD services
- ✓ Family reporting both behavioral and developmental concerns

