



FULTON COUNTY OFFICE OF THE COUNTY AUDITOR

2019 ANNUAL REPORT

Anthony L. Nicks, CIA, CFE, CGAP | County Auditor



**FULTON
COUNTY**

MESSAGE FROM THE COUNTY AUDITOR



The Office of the County Auditor is an essential element of public accountability and transparency for Fulton County. As the County Auditor, I am charged with independent, objective assurance and advisory services to Fulton County Management in order to ensure the validity and reliability of fiscal and performance reporting of county-wide operations.

In this annual report, I have reported on the results of projects we undertook in 2019, provided a report on the Whistleblower Hotline activities, and reported on Title VI monitoring activities that are required by federal law. I am proud of our accomplishments and our contributions to Fulton County. Implementation of recommendations contained in our reports facilitates a more responsive and accountable municipal government.

Consistent with our mission, we believe that our auditing work adds value to Fulton County by promoting accountability, cost-effective municipal services, and ethical practices. In 2019, we tackled some tough issues that were both challenging and sensitive. I believe that by reviewing these issues, we were able to provide recommendations that will improve County services and provide better value for tax dollars.

I acknowledge the support and keen interest in our work that members of the Board of Commissioners and the Audit Committee demonstrate as we support them in their governance roles. I value my strong, open relationships with both of these governing bodies as these relationships are critical contributors to our success. I also appreciate the support and the cooperation that is extended to us by Fulton County's Administration. The continuation of this mutual cooperation is essential to our common goal of ensuring that the operations of the County are carried out in an efficient, effective, and economical manner.

In closing, I wish to pay tribute to my staff. The goals of the office were achieved in 2019 as a result of their hard work, perseverance, and commitment to delivering high quality, innovative, and cost-effective audit services. Their ability to willingly adapt and rise to new challenges and complexities in our work needs to be acknowledged. I am very fortunate to work with such a talented and professional group of individuals who are committed to the overall improvement of Fulton County government.

MISSION STATEMENT

Mission Statement:

The Office of the County Auditor exists to support the Board of Commissioners, the Audit Committee and the administration in the effective discharge of their responsibilities. Using knowledge and professional judgment, the Office of the County Auditor provides an independent appraisal of the County's financial, operational, and control activities.



The Office of the County Auditor reports on the adequacy of internal controls, the accuracy and propriety of transactions, the extent to which assets are accounted for and safeguarded, and the level of compliance with institutional policies and government laws and regulations. Furthermore, the Office of the County Auditor assists the County in accomplishing its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes.

The Office of the County Auditor is charged with providing independent, objective assurance and advisory services such as:

- **Audits/Reviews** including performance, financial, operational, programmatic and compliance audits/ reviews of County departments, programs, and services. In addition, follow-up audits are conducted to determine whether corrective actions have been implemented to adequately address previous audit findings. We also perform continuous monitoring of various business activities through the use of data analytic tools and techniques;
- **County-Wide Risk Assessment** that identifies and analyzes risks that may impair the County's ability to achieve its goals;
- **Title VI Monitoring** to ensure the County's compliance with Title VI of the Civil Rights Act of 1964;
- **Whistleblower Investigations** in response to allegations of fraud, waste, and abuse; and
- **Special Requests** from Elected Officials, County Manager, and the County Attorney that may consist of internal control reviews, departmental assessments, special projects/research assignments, and business process evaluations.

FULTON COUNTY BOARD OF COMMISSIONERS

The Office of the County Auditor has a direct reporting relationship to the Fulton County Board of Commissioners. This organizational structure maintains the department's independence and promotes broad audit coverage. We appreciate the Chairman of the Board and the Board of Commissioners for their support, transparency, and commitment to public service for the greater good of Fulton County Government and the valued county citizens.



**CHAIRMAN
ROBB PITTS
AT LARGE**



**COMMISSIONER
NATALIE HALL
DISTRICT 4**



**COMMISSIONER
LIZ HAUSMANN
DISTRICT 1**



**COMMISSIONER
MARVIN S. ARRINGTON JR.
DISTRICT 5**



**COMMISSIONER
BOB ELLIS
DISTRICT 2**



**COMMISSIONER
EMMA DARNELL
DISTRICT 6
(JAN. 2019 — MAY 2019)**



**VICE-CHAIRMAN
LEE MORRIS
DISTRICT 3**



**COMMISSIONER
JOE CARN
DISTRICT 6
(OCT. 2019– CURRENT)**

FULTON COUNTY AUDIT COMMITTEE

The Fulton County Audit Committee provides oversight of the internal audit function. The Committee is comprised of two members of the Board of Commissioners and three citizens members with expertise in the areas of accounting, auditing, internal control and local government operations. The Audit committee provides oversight and commitment to enhanced internal controls to support that “all people trust government is efficient, effective, and fiscally sound”.

2019 AUDIT COMMITTEE MEMBERS

COMMISSIONER BOB ELLIS

BOARD OF COMMISSIONER MEMBER

COMMISSIONER LEE MORRIS

BOARD OF COMMISSIONER MEMBER

PHILLIP HURD

CITIZEN MEMBER

ROBERT KONCERAK

CITIZEN MEMBER

PAMELA MCCORKLE-BUNCUM

CITIZEN MEMBER



STRATEGIC PRIORITY AREAS

The Board of Commissioners developed a strategic plan and performance management system focused on results for our community and adopted six Strategic Priority Areas.



Based on the strategic plan, the Office of the County Auditor is aligned with “All People Trust That Government is Efficient, Effective, and Fiscally Sound” and “All People have Economic Opportunities”. The key performance indicators (KPIs) were established to describe and assess the standards of service and required performance to meet Fulton County’s strategic goals. This year, the office of the County Auditor exceeded all KPIs, which positively impacted the overall success of the County. In our normal course of business, we provide proven cost-effective operational improvements and recommendations to departments that are intended to improve efficiency, effectiveness, preserve the integrity of county-wide departments, safeguard against waste and abuse, and ensure regulatory compliance. Making sound effective recommendations designed to improve business practices and internal controls ultimately protects the organization from misuse of taxpayer resources and create a sound, thriving and transparent government, which helps to strengthen public confidence. Our active participation in numerous countywide operations, initiatives and special projects provides that extra layer of confidence and helps to validate operational and programmatic decisions.

OFFICE OF THE COUNTY AUDITOR PERFORMANCE MEASURES

“All People Trust Government”

Office of the County Auditor Key Performance Indicator-Performance Measures	Annual Target 2019	Actual Amount 2019
Number of operational and mandated assessments managed that will improve County operations.	4	5
Percentage of agreed upon audit recommendations made to ensure departments have adequate internal controls in place to accomplish specific goals and objectives within the organization.	85%	100%
Number of completed audits/special requests/research/assignments/projects requested by the BOC, County Manager, County Attorney, Audit Committee, and Department Heads to ensure effectiveness	59	65
Percentage of Whistleblower Hotline cases reviewed within 24 hours of submittal to ensure complaints are handled in an appropriate, fair and equitable manner with the goal of resolving all complaints in a timely fashion with utmost objectivity and professionalism.	95%	100%

“All People Have Economic Opportunities”

Office of the County Auditor Key Performance Indicator-Performance Measures	Annual Target 2019	Actual Amount 2019
Number of Title VI site visits to ensure compliance with mandates/guidelines.	8	9
Number of training sessions/technical assistance provided to departments.	17	21

AUDIT HIGHLIGHTS

2019 AUDITS COMPLETED

- Clerk of Magistrate Court Fiscal Services Division
- Purchasing Card - Follow-up
- Treasury Gift Card Audit
- Superior Court Administration Fiscal Services Division
- Grady Memorial Hospital Memorandum of Understanding Compliance Report
- Georgia Security Immigration Compliance Audit
- Tax Appraisal Audit
- Senior Services – Senior Transportation Performance Review
- District Attorney Fiscal Services Audit
- State Court Treasury Division’s Cash Handling Procedures - Follow-up
- Workforce Development Division’s Veterans Home and Business Services
- Travel and Training Program Audit
- Fulton County Jail Inmate Medical Services

2019 SIGNIFICANT AUDIT IMPACTS

Audit/Review:	Clerk of Magistrate Court Fiscal Services Division
Audit Report Date:	January 18, 2019
Objective:	The objectives of the audit were to assess the operations of the Clerk of Magistrate Court’s Fiscal Services Division, evaluate cash management procedures and ensure proper internal controls exist.
Scope:	January 1, 2017 – December 31, 2017
Number of Findings:	1
Audit Impact	<p>During our audit, we noted Odyssey Financial Management System (Odyssey) was not being utilized to its fullest capability. Specifically, several financial reports and automated reports available in Odyssey were not being utilized.</p> <p>As a result of our audit, the Clerk of Magistrate Courts established a systematic strategy to implement the Odyssey Financial Management System in all fiscal functions.</p>

Audit/Review:	Purchasing Card - Follow-up
Audit Report Date:	January 30, 2019
Objective:	The objectives of the review were to determine whether suitable measures were taken to resolve the findings and the recommendations addressed, and to evaluate the Department of Purchasing corrective action plan to validate the department's progress at it relates to the administration of the purchasing card program.
Scope:	July 1, 2017 – June 30, 2018
Number of Findings:	1
Audit Impact	<p>During our review, we determined that twelve (12) out of thirteen (13) or ninety-two percent (92%) of the recommendations have been fully implemented, one (1) recommendation was not implemented. In addition, our review of the P-Card reconciliation packages revealed an overpayment on one (1) invoice. The invoice was overpaid due to a clerical error on the vendor invoice.</p> <p>As a result of our review, the Department of Purchasing & Contract Compliance has corrected and resolved the overpayment. In addition, the department's internal controls were strengthened to ensure clerical reviews of reconciliation reports are conducted.</p>
Audit/Review:	Treasury Gift Card Audit
Audit Report Date:	March 15, 2019
Objective:	The objectives of the audit were to ascertain the effectiveness of the existing policies and procedures related to the procurement and distribution of gift cards and to determine the adequacy of controls over the departmental operating procedures to ensure compliance with the Treasury Gift Card Procedures.
Scope:	January 1, 2018 – December 31, 2018
Number of Findings:	1
Audit Impact	<p>During the audit, we noted instances where requesting departments failed to state the purpose of the gift card on the requisition form, as required.</p> <p>As a result of our audit, the Department of Finance will send out a revised requisition form to all departments that are receiving gift cards with highlights of all sections that must be completed before submission to the Treasury Department for gift card acquisition.</p>

Audit/Review:	Superior Court Administration Fiscal Services Division
Audit Report Date:	March 26, 2019
Objective:	The objectives of the audit were to assess the operations of the Superior Court Administration Fiscal Services Division, evaluate cash management procedures and ensure proper internal controls exist.
Scope:	January 1, 2017 – December 31, 2017
Number of Findings:	4
Audit Impact	<p>During the audit, we identified a lack of utilization of the Odyssey Financial Management System, no evidence of supervisory review, outstanding deposits not resolved timely and failure to comply with the escheatment process.</p> <p>As a result of our audit, the Superior Court Administration Fiscal Services Division has reached out to the Fulton County Information Technology Department to gather information on the financial module and system capabilities. The division currently reviews bank reconciliations, will ensure timely deposits and will implement a process to periodically review regulatory guidelines to ensure that Court Administration is current on all escheatment laws and processes.</p>

Audit/Review:	Senior Transportation Program
Audit Report Date:	July 31, 2019
Objective:	The objectives of the audit were to determine the adequacy of controls over the established guidelines to ensure compliance with the Senior Transportation Program and to ascertain the effectiveness of existing policies and procedures related to the administration of the Senior Transportation Program.
Scope:	July 1, 2017 - June 30, 2018
Number of Findings:	5
Audit Impact	<p>During the audit, we noted instances of maximum mileage exceeded, inability to determine number of trips, lack of segregation of duties, no evidence of review performed, and no follow-up review of Marta breeze cards.</p> <p>As a result of our audit, the Department of Senior Services has strengthened its internal review process and internal controls for management oversight; has hired a new administrative specialist to oversee the programmatic arm of the contract and dissolved the Marta breeze card usage.</p>

Audit/Review:	District Attorney Fiscal Services Audit
Audit Report Date:	August 9, 2019
Objective:	The objectives of the audit were to review the fiscal services processes for the District Attorney's Office and ascertain the effectiveness of the existing policies and procedures related to cash management.
Scope:	January 1, 2018 – December 31, 2018
Number of Findings:	3
Audit Impact	<p>Our audit of the District Attorney's cash management process identified weaknesses that have resulted in three (3) findings where there were inconsistent implementation of an accounting system, lack of segregation of duties, and lack of supervisory reviews.</p> <p>As a result of our audit, the Department of Information Technology strengthened its oversight of the administration of contract management by:</p> <ul style="list-style-type: none"> • Performing comprehensive reviews of all major contracts; • Instituting a level of review and approval of invoices and time documentation prior to submittal for payment; and • Requesting guidance from the Purchasing Department to oversee contract management.

Audit/Review:	Workforce Development Division's Veterans Home and Business Services
Audit Report Date:	October 7, 2019
Objective:	The objectives of the audit were to determine if the Workforce Development Division's Veterans Home and Business Services non-financial contractual agreement was properly handled and to ensure proper controls exist over the Work Experience program.
Scope:	May 1, 2018 – October 31, 2018
Number of Findings:	4
Audit Impact	<p>During the audit, we noted instances of failure to perform background investigations; lack of program monitoring; failure to establish criteria for potential worksite employers; and noncompliance with written agreement.</p> <p>The Workforce management concurs that rigorous background checks should be performed; no criteria exists to approve partnerships for workforce programs; staff did not provide sufficient oversight of training provided to ensure compliance with the non-financial agreement; and the partner violated the terms of the agreement by extending full-time employment to trainees.</p>
Audit/Review:	Inmate Medical Services
Audit Report Date:	December 31, 2019
Objective:	The objectives of the audit were to determine NaphCare's quality of performance in carrying out the assigned responsibilities as it relates to the deliverables for the NaphCare contract and to determine if proper practices were followed in accordance with the <i>National Commission on Correctional Health Care Standards for Health Services in Jails and NaphCare, Inc.'s policies and procedures</i> .
Scope:	January 1, 2018 – December 31, 2018
Number of Findings:	8
Audit Impact	<p>The audit identified deficiencies in lack of oversight of the intake process; sick call requests not properly documented; incomplete sick call requests; lack of mental health screenings; lack of supporting documentation; untimely responses to complaints/grievances; inadequate recordkeeping; and no inventory log for over-the-counter medication.</p> <p>As result of our audit, NaphCare, Inc. recognized that there are discrepancies between the current contract language and its policies and procedures since policies and procedures are revised yearly to be compliant with the <i>National Commission on Correctional Health Care Standards</i>. In addition, NaphCare, Inc. will strengthen its oversight of the administration of contract to optimize patient care outcomes and continue to work with Fulton County Jail management.</p>

AUDIT HIGHLIGHTS

Analytical Reviews/Continuous Audits

2019 Purchasing and Travel Card Analysis

We performed an analysis of purchasing and travel card transactions on a continual basis to monitor compliance and evaluate trends. Furthermore, this allowed us to take a proactive approach to revealing misuse of the cards. We imported data from Bank of America Works' card management system and established parameters for analyzing the data based on requirements as indicated in the purchasing and travel card manuals. Utilizing a data analytical software, we analyzed the data and developed scripts to create reports to identify any exceptions or irregularities. As a result of these analyses, management will:

- Strengthen oversight of card usage
- Increase enforcement of suspension or revocations of card privileges for violations
- Conduct mandatory annual refresher trainings for cardholders to emphasize the importance of adherence to purchasing and travel card policies and procedures.



Fulton County Government Title VI Program



“Protecting Your Civil Rights is Good Business”

The Office of the County Auditor is responsible for the administration and management of the Title VI program for Fulton County Government. As a recipient of federal financial assistance, the County is required to comply with various non-discrimination laws and regulation, including Title VI of the Civil Rights Act of 1964, as amended and the Civil rights Restoration Act of 1987 (P.L.100.259), which provides that, “No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal assistance under this title or carried out under this title.” In addition, Fulton County takes reasonable steps to provide meaningful and equal access to services for persons with Limited English Proficiency (LEP).

In 2000, Executive Order 13166 - Limited English Proficiency (LEP), was signed into effect requiring federal agencies to assess and address the needs of otherwise eligible limited English proficient persons seeking access to the programs and activities of recipients of federal financial assistance. As of May 8, 2018, Fulton County utilizes the resource of a Qualified Foreign Language Line Service. This LEP service provides employees the ability to render oral interpretation and written translation assistance, at no additional, to County programs and services’ participants. The Office of the County Auditor is responsible for management of the service.

Title VI Program Review Summary

The Office of the County Auditor assists in providing assurance that every effort is made to follow these Title VI statutes and regulations by providing timely program management, monitoring, development, implementation, compliance reporting, technical assistance and training statutes and regulations enforced by the Office of Diversity and Civil Rights Compliance.

In an effort to maintain federal compliance of the Civil Rights Act of 1964 and Fulton County's Title VI Policy #600-71, site reviews are required for departments and sub-recipients of Fulton County that receive federal dollars for programs and activities.

Title VI Reviews for 2019

- Fulton County State Court Compliance Site Review
- Fulton County Sheriff Office – Body Camera Grant Compliance Site Review
- Fulton County Sheriff Office – Criminal Justice Coordinating Council Compliance Site Review
- Fulton County Sheriff Office – Fugitive Task Force/Overtime Reimbursement Compliance Site Review
- Fulton County Sheriff Office – Governor's Office Highway Safety Compliance Site Review
- Fulton County Sheriff Office – High Intensity Drug Trafficking Area Compliance Site Review
- Fulton County Sheriff Office – Smart Reentry Compliance Site Review
- Fulton County Sheriff Office – Workforce Development Division Compliance Site Review
- Department for HIV Elimination Compliance Site Review
- Fulton County Marshal Office – Body Worn Camera Program Compliance Site Review

Title VI Reviews for 2019 (continued)

- Fulton County Marshal Office – Fugitive Task Force Compliance Site Review
- Fulton County Juvenile Court – Criminal Justice Coordinating Council Compliance Site Review
- Fulton County Juvenile Court – Edward Byrne Memorial Justice Assistance Grant Compliance Site Review
- Fulton County Juvenile Court – Technical Assistance Grant Compliance Site Review
- Fulton County Juvenile Court – Youth Crime Prevention Program Compliance Site Review
- Office of the Fulton County District Attorney – Victim of Crime Act Assistance (VOCA 1) Compliance Site Review
- Office of the Fulton County District Attorney – Victim of Crime Act Assistance (VOCA 2) Compliance Site Review
- Office of the Fulton County District Attorney – Family Violence Victim Advocate Compliance Site Review
- Office of the Fulton County District Attorney – Sexual Assault Kit Initiative Program Compliance Site Review
- Office of the Fulton County District Attorney – Violence Against Women Act Compliance Site Review
- Office of the Fulton County District Attorney – Victim Witness Technology Compliance Site Review



Title VI Program Impacts

Reflected below are a few of the impacts of the Title VI Program:

Ensured compliance for a total of \$34,539,128.75 in federal grant funds.

Ensured federal legal mandated compliance, throughout the County, under Title VI of Civil Rights Act of 1964 as amended, Fulton County's Title VI Non-Discrimination Policy (600-71) and approved Limited English Proficiency (LEP) Policy by conducting 8 site review visits and monitoring, consisting of 21 grants, of County federally funded department/agency recipients.

Ensured County grant compliance by working in conjunction with departments and agencies' Grant staff by providing Title VI technical assistance.

Ensured Limited English Proficiency (LEP) compliance by maintaining the operation of the County's Translation Language Line Service, where County employees assisted 1,198 callers who spoke foreign languages.

Ensured compliance by providing:

- Technical assistance to departments relating to Title VI requirements
- On-boarding training of newly federally funded sub-recipients

Title VI Program



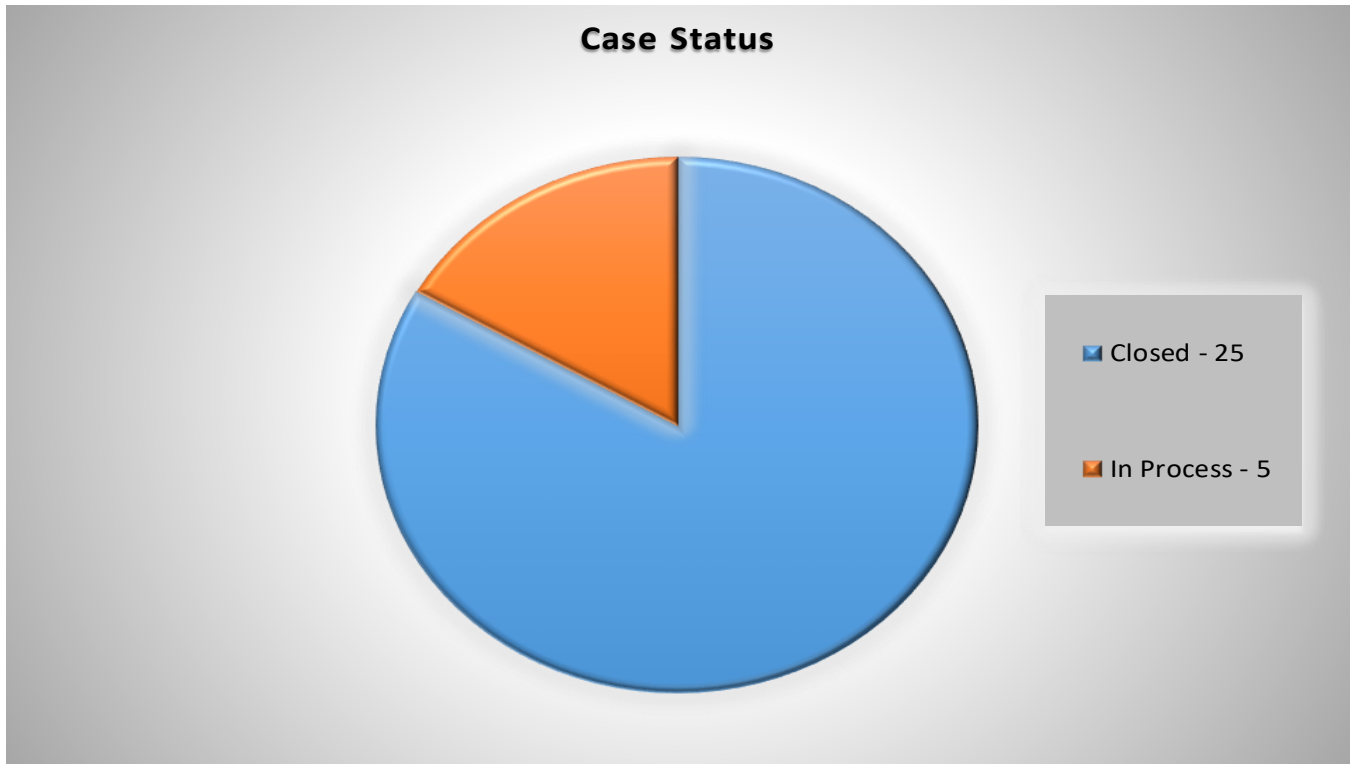
OFFICE OF THE COUNTY AUDITOR WHISTLEBLOWER HOTLINE CASE STATISTICS



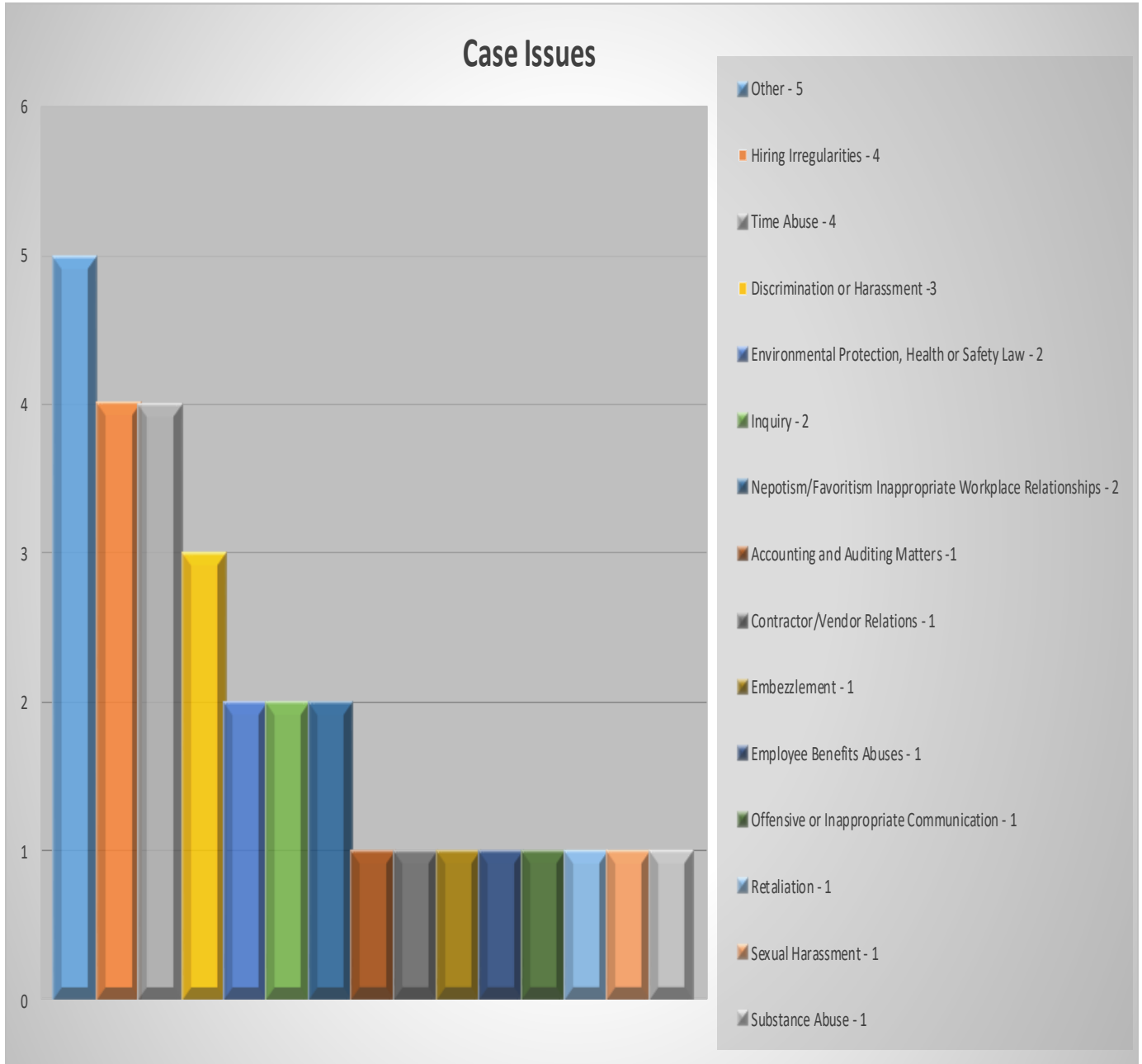
The Office of the County Auditor established the Whistleblower Hotline in February 2017 as a method for Fulton County employees to confidentially and anonymously report suspected fraud, waste, and abuse. The Whistleblower Hotline provides a reporting mechanism to ensure that concerns about possible financial fraud, waste and abuse that may be occurring in Fulton County Government are properly addressed. Since the inception of the hotline, 148 total cases have been received as of December 31, 2019.

Of the 148 cases, 30 were received during 2019. The following chart displays the status of the cases received in 2019.

Status of Cases

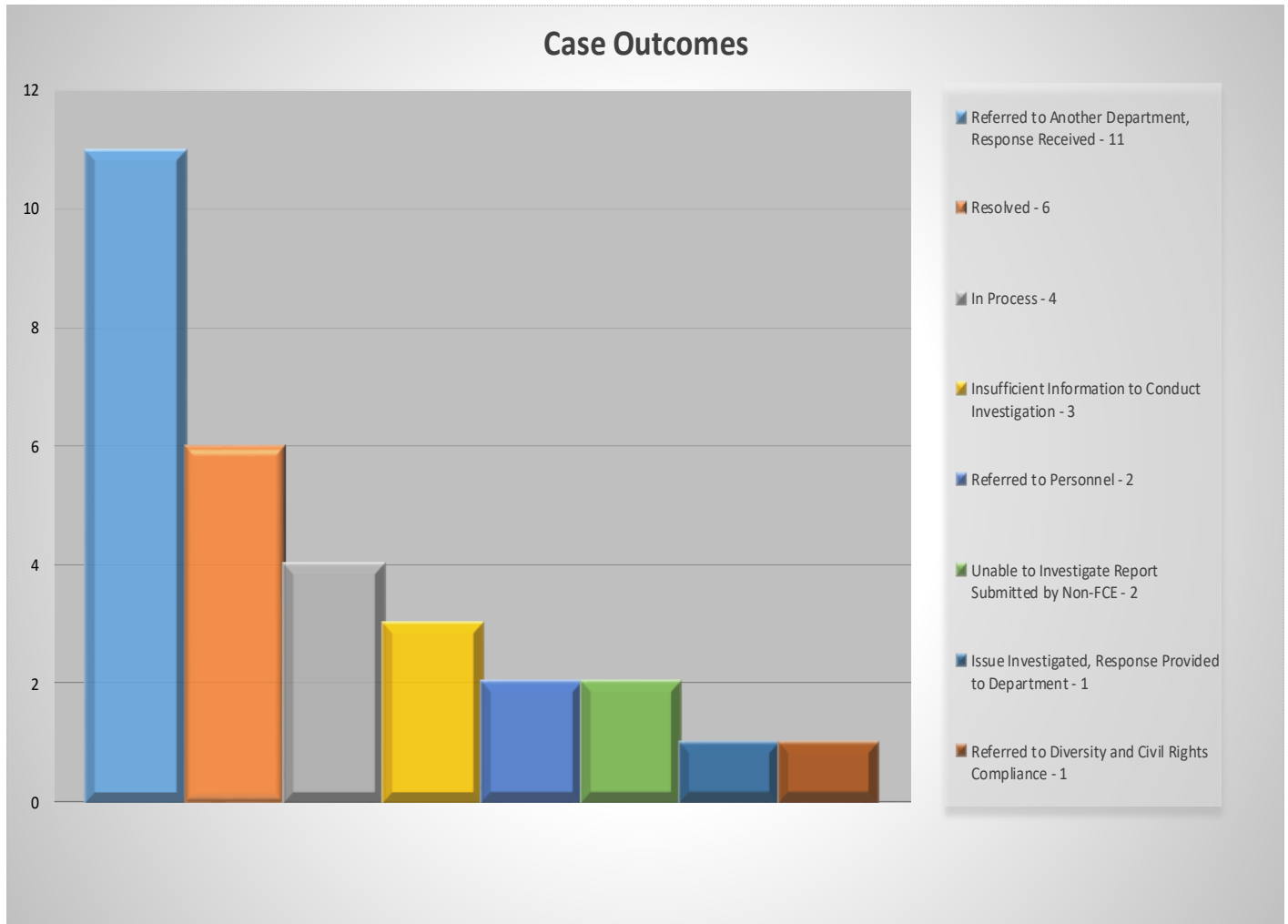


WHISTLEBLOWER HOTLINE 2019 CASE STATISTICS



The chart above displays the various types of whistleblower hotline cases received.

WHISTLEBLOWER HOTLINE 2019 CASE STATISTICS



The chart above displays the various case outcomes for the whistleblower hotline.

COUNTY INITIATIVES AND PROJECTS

In addition to the standard functions of this office, the Office of the County Auditor responds to and prepares special research reports and completes project requests from the Board of Commissioners and the County Manager that are used in the decision-making process on administrative, budgetary and programmatic operations that impact Fulton County's operations. Staff members also participate in and serve on various county committees and focus groups in an effort to provide expert advice and recommendations on business processes and programs affecting County operations. Outlined below is a sampling of such:

Continuous Analysis of Purchasing Card and Travel Card Transactions
Continuous Monitoring of the HOME Program
Continuous Management and Oversight of the Whistleblower/Fraud Hotline Cases
Management of the Memorandum of Understanding Audit for Grady Memorial Hospital
Human Resources Employee Engagement and Recognition Operating Systems-Active Participants in Pilot Program
Grady customer service/satisfaction measures
Risk Assessment Tool and Questionnaire Implementation
The Strategic Group for Open and Responsible Government
Open-Data Focus Team
NaphCare Contract Review
Title VI Monitoring
Generation of the Audit Committee Report



The Office of the County Auditor in conjunction with the Office of the County Manager, serves as a liaison between the Fulton-DeKalb Hospital Authority and Grady Memorial Hospital. As a result, our office plays a significant role in advising, recommending and participating in negotiations for all contractual agreements with the Fulton-DeKalb Hospital Authority to support Grady Memorial Hospital. In addition, we monitor the payments made to Grady Memorial Hospital along with the contractual requirements as outlined in all agreements to ensure compliance, which ensures the best medical care and hospitalization services are being provided to the citizens of Fulton County.

“Grady Memorial Hospital opened in 1892 for the purpose of providing medical care to the medically underserved residents of the Atlanta community. From its earliest beginnings, Grady was operated by the City of Atlanta as a municipal hospital. By the 1940’s, Grady Memorial Hospital had developed relationships with Fulton and DeKalb counties. Thomas K. Glenn, a Georgia banker and business leader, is credited with the establishment of The Fulton -DeKalb Hospital Authority, a bi-county public body. In the early 1940s a legislative act established the foundation for Fulton and DeKalb counties to assume management of Grady Memorial Hospital. The Authority came into existence August 9, 1941 and assumed control of Grady on January 1, 1946. The Fulton-DeKalb Hospital Authority served as the governing and policy making body for Grady Memorial Hospital, managing its operations until 2008, when it leased the health system facilities to the Grady Memorial Hospital Corporation, a 17 member non-profit Board of Directors charged with administering the health system. Today, the Authority oversees the lease and continues to promote the operations of the Grady Health System. In addition, The Fulton-DeKalb Hospital Authority focuses on promoting the general health of the community and advocating for the indigent residents of Fulton and DeKalb Counties”. (<http://thefdha.com/about/history/>)

OFFICE OF THE COUNTY AUDITOR 2019 ACCOMPLISHMENTS



- Completed 70 audits, special requests, research and assignments.
- 100 percent of Whistleblower Hotline cases were reviewed within 24 hours of submittal to ensure complaints were handled appropriately.
- Involvement in the Business Process Review and configurations to Superior and Probate Courts' Odyssey Financial Management System.
- Employee earned Certified Fraud Examiner (CFE) designation.
- Employee earned Customer Service Legend 100 Award.
- Conducted presentations during new employee orientations to increase awareness of the Whistleblower Hotline. The total number of participants was 786 during 24 orientation sessions.
- Continuous distribution of electronic risk assessment questionnaire to audited departments to proactively identify internal weaknesses, risks and to increase efficiency.
- Exceeded all key performance indicators.
- Earned a rating of 100 percent on customer service metric.

OFFICE OF THE COUNTY AUDITOR STAFF



ANTHONY L. NICKS, CIA, CFE, CGAP
COUNTY AUDITOR



QUEENA JENKINS, CPA
AUDIT MANAGER



STACY JONES
ASSISTANT AUDIT MANAGER



TRINA ALSTON, CPM
TITLE VI COORDINATOR



JOI HARGIS
AUDIT COORDINATOR



EBONY MCNEILL, CFE
INVESTIGATIVE ANALYST



TRACEE SHIELDS
AUDITOR III



JONNAH WILLIAMS
AUDITOR III

OFFICE OF THE COUNTY AUDITOR PROFESSIONAL MEMBERSHIPS

AMERICAN INSTITUTE OF CERTIFIED PUBLIC ACCOUNTANTS

CERTIFIED INTERNAL AUDITOR

ASSOCIATION OF CERTIFIED FRAUD EXAMINERS

GEORGIA SOCIETY OF CERTIFIED PUBLIC ACCOUNTANTS

INSTITUTE OF INTERNAL AUDITORS

ASSOCIATION OF LOCAL GOVERNMENT AUDITORS

GOVERNMENT FINANCE OFFICERS ASSOCIATION

ASSOCIATION OF CERTIFIED PUBLIC MANAGERS

A LOOK TO THE FUTURE



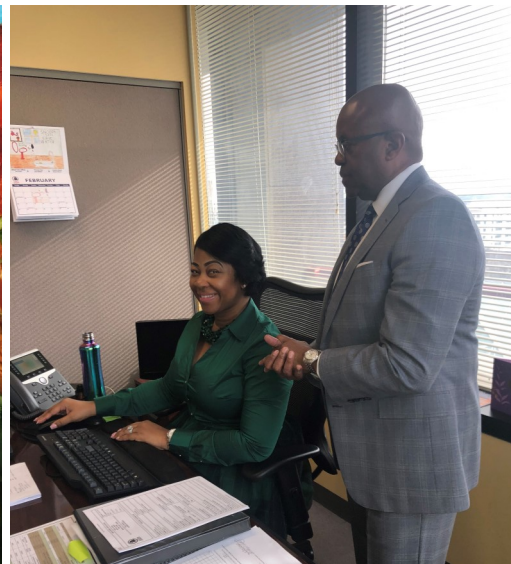
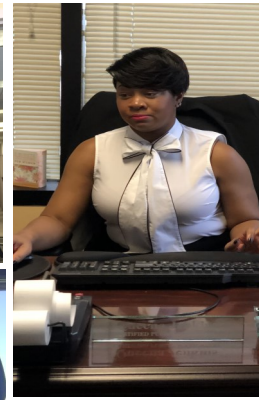
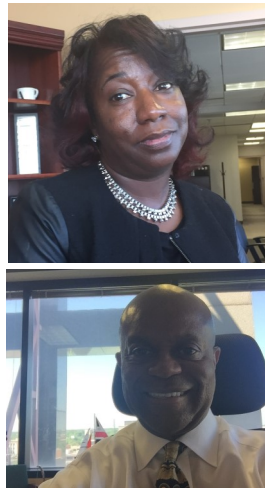
The Office of the County Auditor is continually looking for ways to improve its operations. As a part of our 2020 outlook, we hope to continue to effectively and successfully implement the following activities and initiatives within the department:

- Introduction of audit surveys to senior management and audited departments
- Increased collaboration with the Audit Committee
- Deployment of the risk assessment questionnaire to additional departments

Additionally, our 2020 goals and objectives include conducting a peer review to strengthen the office's quality control, improve processes and correct any shortcomings to enhance the public's confidence in our office, collaborate with the Department of Information Technology and Emergency Management to pursue a more effective risk management strategy, conduct more contractual audits to ensure effective management of the contract, and providing staff members with educational resources to pursue professional certifications.



OFFICE OF THE COUNTY AUDITOR STAFF IN ACTION





Motion Passed

Yea 7 Nay 0 Abstain 0

- ✓ Yea - Pitts
- ✓ Yea - Hausmann
- ✓ Yea - Ellis
- ✓ Yea - Morris
- ✓ Yea - Hall
- ✓ Yea - Arrington
- ✓ Yea - Carn

FULTON COUNTY



FULTON COUNTY OFFICE OF THE COUNTY AUDITOR

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ATLANTA, GA 30303