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Agenda

- Role Models
- Stay Mission-based
- What makes a Good Leader
- Communication
- Adaptability
- Handling Pressure
- Solicit Feedback
- Leading with Passion

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Role Models

Frederick Douglass re: Slavery and Education

- Pre and post-Civil War, Campaigned against slavery and lack of education provided to Black Americans.
- Continued as an author and served under numerous US Presidents in various roles.

Kevin R. Johnson re: Racism

- Apologized and took ownership
- Trained more than 175,000 employees

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Stay True to Your Mission

- Control your own fears
- Be willing to put the mission first
- Prepare, prepare, prepare
- Ok to have "Touch Love"
- Be an Inspirational Leader
- Use Resources and Remember – Its ok to ask for help!

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Key Traits of a Good Leader

- Competent
- Confident
- Reliable
- Compassionate
- Positive
- Proactive
- Flexible
- Decisive

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"THERE ARE FOUR INGREDIENTS IN
TRUE LEADERSHIP: BRAINS, SOUL,
HEART AND GOOD NERVES"

KLAUS SCHWAB
FOUNDER AND EXECUTIVE CHAIRMAN WORLD ECONOMIC FORUM

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Communication

- Open
- Honest
- Clear
- Timely
- Concise and to the point
 - There is no time for misunderstanding

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Adaptability

- New Work Paradigm
- Review old policies and be willing to change them
- Stay up on current events
- Fact-based decisions

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Handling Pressure

- Remember to breathe
- Maintain perspective
- Turn to and use your support system
- Insert appropriate humor

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Solicit Feedback

- Regular check-ins
- Expect emotionally-charged responses
- Recognize the difference between feedback vs. venting
- Listen to it!
- Do it!

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Passion

- Don't be afraid to have and express your feelings
- Influence and Inspire
- Be creative
- Dedicate your whole self to the scenario
- Stay the course

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“Kindness is the only service that will stand the storm of life and not wash out.”

Abraham Lincoln

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- Child/Eldercare consultation & referrals
- Daily life resources
- ID theft recovery
- Free credit monitoring
- myStrength – Health Club for Your Mind
- Let's Talk Depression – A Multi Resource Tool Kit
- Comprehensive website
 - Resources
 - Self assessments
 - Health/wellness library
 - Legal forms

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QR CODE FOR EVALUATIONS



A large black and white QR code is centered on the slide, intended for users to scan with a mobile device to access evaluation resources.



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Questions?

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